

## Vision<sup>™</sup> Release Notes

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# Introduction

Activant Vision<sup>™</sup> 7.4 is the latest version of the popular comprehensive business management system. Activant Vision<sup>™</sup> was designed specifically for multi-tiered distributors in the automotive aftermarket by TSH software engineers and seasoned aftermarket pros.

Activant Vision<sup>™</sup> releases occur every three months, delivering new improvements to our users as fast as possible. Activant Vision<sup>™</sup> 7.4 includes several interesting new features and hundreds of bug fixes. These release notes demonstrate the changes in 7.4.

If you'd like to learn more about Activant Vision<sup>™</sup> in general, please contact your Activant sales representative. Activant Vision<sup>™</sup> has many uniquely advantageous features that distinguish it from other products.

Activant Vision<sup>™</sup> 7.4 includes all of the improvements made in Activant Vision<sup>™</sup> 7.1. If you'd like to learn more about those, please read the Activant Vision<sup>™</sup> 7.1 release notes.

- Who Should Use This Guide
- Typographical Conventions
- Where To Get Help

## Who Should Use This Guide

Managers should review the new features and enhancements before loading the upgrade.

This guide is useful for introducing personnel to the new features of Activant Vision<sup>™</sup> 7.4.

This guide also assumes knowledge of startup and shutdown procedures.

## **Typographical Conventions**

Convention	Description
Entries and Keystrokes	Entries that you make and keys that you press to perform a function at the terminal appear in boldface type inside angle brackets or single quotes. Consider these examples: Press <b><cr></cr></b> . Type <b>LOC<cr></cr></b> . Type <b>'N'</b> .
Messages	The messages and prompts received from the system are presented in special type. For example: this record has been added
Notes	Notes call attention to information that is especially important. Notes look like this: <b>Note:</b> This is a note.

## Where To Get Help

For Questions About	Do the Following
An error message or solving a problem	Check the online help or other system manuals. If you can't find the answer, call the Advice Line at <b>1 (847) 768-3100</b> or contact support at: http://isupport.activant.com
On-Site Training and Upgrade Services	Contact your account manager or sales representative.
Using the new features and enhancements of Activant Vision™ 7.4	Check this guide. If you cannot find the answer, call the Advice Line at <b>1 (847) 768-3100</b> or e-mail support at: http://isupport.activant.com



# Customer Relationship Management

### **CRM Follow-up Messages**

Customer Relationship Management (CRM) messages can be lost in the shuffle. In previous versions, users were only notified of new CRM messages when they were on the home page, leading to infrequent updates. In Activant Vision<sup>™</sup> 7.4, urgent CRM messages are more prominent and notify the user immediately, whichever screen they happen to be using on the computer. Also, Vision can now show you that unread messages exist even after the initial notification.

When a CRM message is received by Vision, a small message will be displayed on the lower right hand corner of the user's screen. This message will display for a few seconds and then fade out.

Notification Message:



Clicking on the message link will bring up Vision and show the home page.

An icon will also be displayed in the system tray when a message has arrived. Double clicking, or right clicking and choosing 'Open Vision Home Page', will bring the Vision application to the front and change to the Home Page view.

#### Activation

Each user will have the ability to turn on or off desktop alerts for different message priorities. To configure your desktop alerts, press the "Display Options" button on the home page.

The new Desktop Alerts box allows you to check next to the CRM message priorities for which you want to receive desktop alerts:





# **Customer Service**

## **New Automotive Invoice Form**

The laser-printed automotive invoice form has been updated. Activant Vision™ 7.4 now:

- Prints the web site address,
- Prints the Customer Service Rep. instead of the Salesperson,
- Prints order date and time,
- Adds a space between the manufacturer code and the part number,
- Prints only the Part Description (instead of the long description),
- · Single-spaces the part listing,
- and Prints the core unit price if it exists for the part.

Here is a sample copy of the new invoice:

systems house		Store 308 Ft. Myers 8th Street Northwest Ft Myers, FL 38224 www.activant.com			Invoice No. 08110300 Page					
CUSTOMER N	UMBER	Invoice NUMBE	18	Invoice DATE		PACKIN	IG SLIP	TER	vis	WHSE
883		08110300		03/02/06		08AB1	754001	Net	10	080
BILL <sup>*</sup> Vis 22: Su De IIIIII	TO: sion PD (883) 50 E Devon Ave ite 149 s Plaines, IL 6 huhdhadhadha Dept:	2 0018 ollooddd 001 Vision PD (	(883) Conta	ict/Phone: /847	-390-630	SHIPPEI Vision 2250 E Suite 1- Des Pla	D TO: PD (883) Devon Ave 49 49 49 aines, IL 60	0018		
YOUR PO NUMBER		ORDER DATE		CSR	_		INPPED VIA	0	ATONS	OPER
AND DO DO DO	03/0	2/06, 10:47:29		000001 House	Account		000080 A		1	CSR
тем ACD 15-2883 ACD 15-3883 ACD 15-8883	12356978 COI 22545191 FIT 52499881 BLC EXCISE TAX DELIVERY C TOTAL PURCHA 1051.33	DESCRIPTION MPRESSOR TING W/ WER MOT HARGE SE PREIGHT 0.00	76X. PCT 7.000%	TAX AMT 68.46	1 2 3 INVOICT 1115	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1 2 3 PAYMENTS 0.00	нат 94028 518.160 110.240 79.780 ВАLANCE 1119.7	0.000 0.000 0.000 48.90 24.45 9	518.16 220.48 239.34
You may dedu 	ct \$19.56 if you CUSTOMER Vision PD	a pay by 04/10/ NAME (883)	06.	PLEAS FOR P	SE R ROI	ETU PER	rn t Prog	THIS I	PORT	ION
CUSTOMER M	MBER PAC	KING SUP In	ORTIO200	B DATE	TOL	AL PURCHA	SE FREI	GHT TA)	PAYN	
Vision Enterpris 2250 East Devor Des Plaines, IL Illulluulluurd	e 1 Avenue 50018 Iladilaallaalla	ullanlılıl	0010300	In	voic	e BAL	ANCE	DUE:	1119.7	9

#### Setup

If you have a custom invoice set up, nothing needs to be changed.

If you do not have a custom invoice, follow this procedure:

# **1** Go to the Vision Configuration tab, System Configuration form, Dealer Information folder, Softcoded Programs sub-folder:

🗶 Vision Enterprise 7.4.4 - 1	for: Preferred TSH Customers		
CRM Par Management Manage	t Accounts ment Payable	Accounts Receivable Pricing	Purchasing Vision Configuration
System Configuration (Security	y Maintenance   Active Users   Vi	ision File Transfer	
🖂 🗂 CDM Information			
CHM Information     Customer Information		Program name	Template
🖹 🛅 Dealer Information	Costing	COSTING	
Dealer Settings	Pricing	PRICING	
Dealer Messages	Order Audit Update	LOG.ORDER.ACTIVITY	
Dealer Defaults	Order Audit Inquiry	SHOW.ORDER.ACTIVITY	
- 🛅 Software Gateways	Closed Order Update	CLOSED.ORDER.XREF.UPD	
Inventory Settings	SIWO Closed Order Update	EF.SIWO.CLOSED.ORDER.XREF.UPD	
Softcoded Programs	Dist. Dist.	INVERTIGATION COA	
	Laser Invoice Print Program	INV.PRT.AUTO-XROFF	INVOICE.AUTO
- 🛅 Furniture	Statement Print Program	OTATEMENTO	
Machines	Laser Statement Print Program	STMT.PRT-XROFF	STATEMENT
GL Accounts	Core Stmt Print Pgm	CORE.STATEMENTS	
🗖 ePartInsight Reporting Locatio	Laser Core Stmt Print Pgm	CORE.STMT-XROFF	CORE.STATEMENT
🗄 🧰 Automotive Catalog	PBP Picker Print Pgm	ORD.PRINT.PLAIN	
Miscellaneous Information     Reduct Information	PBP Laser Picker Print Pgm	PICKLIST.PRINT.LASER	
	PBP No TagLaser PickerPgm	PICKLIST.LASER.NOTAG	
	PBO Picker Print Pgm	ORD.PRT	
	PBO Laser Picker Print Pgm	ORD.PRT-XROFF	NPW.PICKER
	Summary Picker Print Pgm	SUMM.PICKER-RPT	
	AP Check Print Pam	CHK.PBT	
	Laser AP Check Print Pam	AP.CHECK.LASER-NPW	
		,	
<			Accept Cancel

- 2 Enter "INV.PRT.AUTO-XROFF" in the Program name field.
- **3** Enter "INVOICE.AUTO" in the Template field.
- **4** Click the "Accept" button.

#### **5** Enter the desired website in Company Maintenance, screen 4:

COMPANY.HDR3	02/06/06 12:46:08	
Company Master File Mainten	ance Four	
Company #:01		
1. Curr GL Sls Fisc Mo.: 200411		
2. Curr AR Fiscal Mo: 200511		
3. Curr AP Fiscal Mo: 200410		
4. Last AR Fiscal Mo: 200501		
5. Last AP Fiscal Mo: 200409		
6. First GL Period:		
7. Web Site: www.activant.com		
6. First GL Period 7. Web Site: www.activant.com		

## **Default Customer Service Representative**

Automotive users can now track orders by CSR (for commissions and other purposes). Activant Vision<sup>™</sup> 7.4 allows a user to have a default CSR. The first order placed when the user logs in will default to the CSR on the user record. Subsequent orders will default to whatever the previous CSR was. To make it easier to change, the CSR field will be moved from the order details area to the header area.

Office Supply users have this feature already, by defaulting the CSR from the customer record.

The Default CSR drop-down has been added to the Vision Configuration tab, Security Maintenance form, on the General sub-tab for Automotive:

🖑 Vision Enterprise 7.5.1 - for: Pref	erred TSH Customers
Retail / POS CRM	Parts A/P Pricing Purchasing Configuration
System Configuration Security Ma	Intenance   Active Users   Vision File Transfer
User Maintenance	
Angel Anderson	User ID bai Name Barry Johnson
📑 Jim Leineweber	Court Bastisticas Danata
- 📑 Barry Johnson	General Restrictions Remote
Briggs Blackburn	GMK
Bill Bixby	Operator Code Control
Brian Mcfarland	Invoice Queue (None)
Brian Swanson	PD Print Outputs (None)
Andrea Crosby	
Chuck Brodrick	Default Warehouse (None)
	Default CSB 000001 - House Account
Davis Anthony	
Donna Jacoby	Roles
Debbie Landers	Roles Available Roles Assigned Make roles same as
🔤 David Sander 📃	A IB User
📑 Dave Tjaden	A/H Users Lustomer Service Associate
🖃 Frank Stella	Accounts Payable Clerk Customer Service Representative
Jaime Leineweber	Accounts Payable Manager General Role (assign to all users)
Jason Gibbs	Accounts Receivable Manage VSP functions
Jean Heckman	Automotive Catalog Administation Sales Manager
Julius Uverbeck	Automotive Catalog Administration PDS Security Manager
Ken Speaks	Automotive Catalog Remote User
Kevin Kay	Automotive Catalog User POS
Kris Ryan	Contract Manager
	CorX Administrator
Lisa Koyach	
Frank Leonardi	
Lisa Krebs	-Catalog URL Accept Cancel Delete

On the Current Order form for automotive, the CSR field defaults to the user's default CSR:

Wision Enter	prise 7.5.1 - for: Preferred TSH Customers
Customer Pro	ofile (F2)   Ship Tos (F3)   Current Order (F4)   Part (F5)   Catalog Parts (F6)   Customer History (F7)   Part History (F8)   Orde
Customer: 2005 Customer Ship To Name Address 1 Address 2 Address 3 City State Zip Map Location	10 Precision Auto Repair > ShipTo: 001 - Precision Auto Repair > Company: 05 - St. Petes Central WD > Warehouse: 050 - MAIN PBP W0 0         200510       Contact       Image: Contact in the image: Company: 05 - St. Petes Central WD > Warehouse: 050 - MAIN PBP W0 0         Precision Auto Repair       Contact       Image: Contact in the image: Company: 05 - St. Petes Central WD > Warehouse: 050 - MAIN PBP W0 0         Precision Auto Repair       Phone / Ext       407-442-4998       Image: Contact in the ima
Delivery Method Sale C Inventory Return C Warranty C Core	Normal Delivery       CSR       000250 · LA House Account       Price Hold         Product       More       Discount Calculator       Price Hold       Accept Line         Line       Part Number       Ord       UOM       Unit Price       Unit Cost       Disc %       Override       Price Hold         Ship       B/O       Core Price       Core Cost       List Price       Price Source       Remove Line         Inv       Cncl       Ext Price       Ext Cost       Margin %       Local Stock         Vendor       Direct Ship       Return Tag       Dt       4/12/2006       Mo
Line Action	n Part Number Description Order Qty UOM Unit Price Core Price Ext Price

## **Interchange for Alternate**

In Activant Vision<sup>™</sup> 7.4, the Manufacturer Popularity Code, ABC code, Price and Gross Profit % have been added to the alternates tab control on the Part form in the Customer Service tab and to the product search results list view at the bottom.

Vision Enterprise 7.4.23 - for: Preferred TSH	Customers			
Home Page Customer	ce Customer Service	Retail / POS	CRM Management	Part Management
Customer Profile (F2)   Ship Tos (F3)   Current Order	(F4) Part (F5) Catalog F	arts (F6)   Customer	r History (F7)   Part I	History (F8)   Orde
Customer: 7388 DAVE MCINNIS GARAGE > ShipTo: 001 - DA	AVE MCINNIS GARAGE > Comp	any: 07 - Part Shop Exp	press - Largo > Wareh	nouse: 070 - Part Shop
Parts Parts • All Words	C Any Word	1 Record(s) Found	Catalog	Options
Part # ACD15-5151	Vendors Pricing & UON	Price Levels	Oty Breaks Alte	emates Cor
Description 3033879 EXPANSION	Part Number Description	A.	ABC Code M	I. Price GP %
<u>×</u>	ACD15-512 5914631 FIL	TER SCR D	N	/ 1.590 48.43 %
Order Message	ACD15-5251 12327691 E	XPANSION D	B - B Classification X	43.070 48.60 %
Manufacturer AC Delco (ACD)	ACD580-222 22400247 A	BSORBER F		215.820 48.60 %
Part Class 015 - Delco A/C Parts				
Part Type 001 - Compressors				
Minimum Sell UOM EA - 1 Cust Total 1.450	1			
Cares Cald/Lass 0/0 Par Car Ot 0	-			
cores sold/Loan 0/0 Per Car Qty 0	<u> </u>		0.1	101
Customer Part History Customer Core History			Quie	ck Order
Customer Part History         Customer Core History           Last Date         Quantity         UOM         Last Price         Last Core	re Pr Price Source Invoic	e No. Vendor	PO Numbe Quie	ck Order Intity UOM
Customer Part History         Customer Core History           Last Date         Quantity         UOM         Last Price         Last Core	re Pr Price Source Invoic	e No. Vendor	PO Numbe Quie	ek Order Intity UOM
Customer Part History         Customer Core History           Last Date         Quantity         UOM         Last Price         Last Core	re Pr Price Source Invoic	e No. Vendor	PO Numbe Quia	ck Order
Customer Part History Customer Core History Last Date Quantity UOM Last Price Last Cor	re Pr Price Source Invoic	e No. Vendor	PO Numbe Quia	ek Order Initity UOM EA- V Add To Order
Customer Part History     Customer Core History       Last Date     Quantity     UOM     Last Price     Last Cor       Image: Core Part Number     Description	re Pr   Price Source   Invoic	e No. Vendor Available	PO Numbe PO Numbe	ck Order Initity UOM EA- V Add To Order Price Class
Customer Part History     Customer Core History       Last Date     Quantity     UOM     Last Price     Last Cor       Vinse     Part Number     Description       000     ACD 15-5151     3033879 EXPANSION	re Pr   Price Source   Invoic   Stock Type   Stock	e No. Vendor Available 85	PO Numbe PO Numbe I Ust Price UOM 120.340 EA.C3	Add To Order Price Class S.PL Delco A/C Parts
Customer Part History     Customer Core History       Last Date     Quantity     UOM     Last Price     Last Cor       Whse     Part Number     Description       050     ACD15-5151     3033879 EXPANSION	re Pr   Price Source   Invoic   Stock Type   Stock	e No. Vendor Available 85	PO Numbe PO Numbe Ust Price UOM 120.340 EA.C:	ck Order Initity UOM EA- V Add To Order Price Class S,PL Delco A/C Parts
Customer Part History     Customer Core History       Last Date     Quantity     UOM     Last Price     Last Cor       Image: Image of the state o	re Pr   Price Source   Invoic   Stock Type   Stock	e No. Vendor Available 85	PO Numbe PO Numbe Ust Price UOM 120.340 EA;C:	ck Order Initity UOM EA- Y Add To Order Price Class S,PL Delco A/C Parts
Customer Part History     Customer Core History       Last Date     Quantity     UOM     Last Price     Last Cor       Image: I	re Pr   Price Source   Invoic   Stock Type   Stock	e No. Vendor Available 85	PO Numbe PO Numbe Ust Price UOM 120.340 EA.C	ck Order Initity UOM EA- V Add To Order Price Class S.PL Delco A/C Parts
Customer Part History     Customer Core History       Last Date     Quantity     UOM     Last Price     Last Cor       Image: I	re Pr   Price Source   Invoic   Stock Type   Stock	e No. Vendor Available 85	PO Numbe PO Numbe Ust Price UOM 120.340 EA.C	ck Order Initity UOM EA- Y Add To Order Price Class S.PL Delco A/C Parts
Customer Part History     Customer Core History       Last Date     Quantity     UOM     Last Price     Last Cor       Whse     Part Number     Description       (P) 050     ACD 15-5151     3033879 EXPANSION	re Pr Price Source Invoic	e No. Vendor Available 85	PO Numbe PO Numbe Ust Price UOM 120.340 EA.C	ck Order Initity UOM EA- V Add To Order Price Class S.PL Delco A/C Parts

## **Non-Returnable Items**

Activant Vision<sup>™</sup> 7.4 can disallow customer returns on certain items and by certain customers. The part record now has three new check boxes that prohibit new inventory returns, defect (warranty) returns, and core returns.

Wision Enterprise 7.4.8 -	for: Preferred TSH Cust	omers					_ 8 ×
<b>⊲</b> Hom	e Page Custom Maintena	er Customer nce Service	Retail / POS	CRM Management	Part Management	Accounts Payable	Accounts Receivable
Part Lookup 🌗 Main 🕴 UC	DM   Costs / Prices   Loc	ations   Vendors   Conti	racts   Alternates   U	sage   ROP Factors   Kit			
Product: (ACDPK002) 8898557	70 ATTACHMENS (872411)						
Part Number	ACDPK002	Descrip	tion 88985570 ATTAC	HMENS	A.		
Superseded	r				*		
By Number	Г.	Doc. D	esc	Sort Value			
Interentingeaue			Bearder Point	Manufacturer			
Part Class	UU5 - Delco Shocks	- Ec	conomic Order Qtv	Code ACD - AC	Delco 💌		
Part Type	001 - Compressors	▼ Sa	fety Stock Multiple	AvgLead	Time		
Country of Origin			Safety Stock Qty	Popularity	Code		
OE Message Code	<none></none>	•	Linepoint	Create Date	06/18/2004		
Margin Indicator	F - Factory Part	<ul> <li>Replet</li> </ul>	nish Reserve Stock	Last Sold Date			
Catalog Page			Delay Days	Last Rcpt Date			
Stocking Indicator	<stock></stock>	Y	Per Car Qty	Sales Qty Rpt ID			
ABC Code	<none></none>		Avg Monthly Usage	AMU Calc Factor			
My Code	<none></none>	- A	liases ADI eFulfil	Iment			
Deposit Part Number			Alias Name				
Industry Code	, [	8	8985570 K002				
Discontinued InventoryUpdate Recycled	Drop Ship 🔽 Backorder 🗖 Partial Ship 🔽 Mark for Deletion	Prohibit Returns Inventoy Warranty Core		Accept Warehouse	Cancel Part Updates		

Home Page Maintenant	e Service	Retail / POS	CRM	Parts	A/P		A/R
ustomer Profile   Master   Accounting   Pricing	Price Level Details 🌗 P	references <mark>(</mark>   ShipTo Main	ShipTo Pricing	ShipTo Preferences	Billing Codes	Contacts	Cross Referer
omer: 200154 Bob's Paint and Body							
Order Processing	PO	Requirements					
Accepts Partial Shipments		PO Required 🗔					
Accepts Backorders V Deskto	p Delivery	PO Match Pattern					
Purchase Stockouts V Qty Break Prin	ceEligible 🗹 🛛 Blank	et PO Match Pattern					
from Wholesaler Prohib	iit Returns 🔽	Blanket PO					
Complete Ship Normal Shipping	<b>_</b>			100			
Billing Code Match Pattern							
User Defined Field							
Document Prints	_	arder Ack nowledgements					
Invoice Discount Print Show Unly Net Price	Back	order Acknowledgments	Never				
	Duci	Benort Card Group	Never				
Intoice Message	Freight	Manifest Customer Link	(None>	<u> </u>			
Core Statement 🕅	rieign	manifest customer Link					
Monthly Reports	Dep	artment By Location With	in Ship To Number				
Monthly Invoice Reports He	eading	Delimiter					
Monthly Billing Sort (None)		Usage By Page 🛛					
Usage Report Company	•	Billing By Page		1 B - 1 S			
Usage Report Frequency Monthly	•	Sales Qty Report	11	10.0			
Consolidated Usage Cust #				1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			
Display Report Subtotals 🔽 Current Fiscal M	Aonth 03 💌						
			Accept	Cancel			
			Line Walter				

The customer record has a new check box to prohibit returns.

The "OE RETURNABLE OVERRIDE" job function is allowed to return items even if the item is not returnable or the customer cannot return items. This job function is assigned to the CSRMGR Vision Role.

If the customer is configured not to allow returned items, the "C/M Pickup" and "C/M One Step" order types will not be available. Also, they will not be able to enter return lines on Standard Orders or Retail Orders.

If this customer ordinarily prohibits returns, there will be a red "Prohibit Returns" text box on the current order and the customer profile forms to warn the operator. It will be yellow if the user has the job function to override this.

🖉 Vision E	Enterprise 7.4.24	- for: Pre	eferred TSI	H Customers						2 ×
4	Home Page M	Customer laintenance	Customer Service	Retail / POS	CRM	Parts	A/P		A/R	7
Customer Pro	ofile (F2)   Ship Tos (F3)  Cu	rrent Order (F	1)   Part (F5)   C	Catalog Parts (F6)   Custon	er History (F7)   Part	History (F8)   Or	der Inquiry (F9)	)   A/R Sum	mary   A/R	Detail
Customer: 2001	54 Bob's Paint and Body > Ship1	' <b>o:</b> 001 - Bob's P	aint and Body > Co	ompany: 15 - Chicago Centra	WD > Warehouse: 15	0 - MAIN PBO WD	150			
9 Customer	200154	В	Contact		Order Number	er 🦸	<b>q</b>			
Ship To Name	Bob's Paint and Body	1	Phone / Ext		OrderType     OrderType     OrderType	New Order				
Address 1	3241 Hyde Parkway		Special Instr		C One Step	Accept Order				
Address 2	Suite #133		Billing Code		C/M Pickup	Daumonto				
Address 3		1.04	Order Source	02 - C/S Phone-In	C/M One Ster	<u>rayments</u>				
City State Zip	Chicago IL	60606	Customer P0		C Quote					
Map Location	580 - Common Carrier	• Op	erator Hold 🥅 🗍		quoto	Order <u>D</u> etail	8			
Delivery Method	Normal Delivery	-	CSR 0	000150 - Chicago House Acc		IS				
Action	Product More Disc	ount Calcula	tor			11111			10.00	
G Sale	Line Part N	umber Ord		Rice Unit Cost Disc	° Querride	Price Hold				
Return					Price	Accept Line	1.000			
C Core		A Ship	B/O Core	Price Core Cost List P	rice Price Source	. Remove Line				
			Carl Ent	l l	- ~					
	Needer Direction				<u>n 4</u>	-Local Stock-				
	Vendor Directoni	Beh	un Lag	Dt 4/12	2/200E T Mo	Available				
	J		ann og j					100		
Line Action	n Part Number Des	cription		Order Qty	UOM Unit Price Cor	e Price Ext Pric	ce ShipQty	B/O Qty	Inv Qty	Cncl Qty

During line entry, a red "Prohibit Returns" text box will appear near the Action group box if any return types are prohibited for the product entered. If you hover your mouse over the warning box, Vision will list which return types are prohibited.

🖉 Vision E	Enterprise 7.4.24 - fo	or: Preferred TS	SH Customers				- 2 🗙
A	Home Page Cust	tomer Custom Service	er Retail / POS	CRM	Parts	A/P	A/R
Customer Pro	ofile (F2)   Ship Tos (F3)  Current	Order (F4) Part (F5)	Catalog Parts (F6)   Customer	History (F7)   Part H	listory (F8)   Order	Inquiry (F9)   A/R Sumi	nary   A/R Detail
Customer: 2001	54 Bob's Paint and Body > ShipTo: 00	01 - Bob's Paint and Body > 0	Company: 15 - Chicago Central V	VD > Warehouse: 150	- MAIN PBO WD 150		
9 Customer	200154	B Contact					
Ship To Name	Bob's Paint and Body	😤 Phone / Ext		Standard	<u>N</u> ew Order		
Address 1	3241 Hyde Parkway	Special Instr		C One Step	Accept Order		
Address 2	Suite #133	Billing Code		C C/M Pickup	Payments		
Address 3		Order Source	02 - C/S Phone-In	C C/M Une Step			
City State Zip	Chicago IL - 60	0606 Customer PO		CQuote			
Map Location	580 - Common Carrier	Operator Hold 🗌			Order <u>D</u> etails		
Method	Normal Delivery	CSR	000150 - Chicago House Acc 💌				
Action © Sale	Product More Discount	t Calculator			Price Hold 🗖		
C Inventory Return	Line 001 Part Numbe	r Ord UOM Unit	Price Unit Cost Disc %	Override Price	Accentline		
C Warranty	89017883 SPARKPLUG	Ship B/O Cor	e Price Core Cost List Price	e Price Source	Removeline		
PROHIBIT	COOTTOOS OF ANICE EDU		0.000 0.000 13.6	90 List Price	TEMOTELINE		
RETURNS		Inv Cncl Ext	t Price Ext Cost Margin	*	-Local Stock-		
	Vendor Direct Ship				Available		
	ACDELCO (51040)	Return Tag	Dt 📕 4/12/2	00E Mo	0		
Line Action	n Part Number Descripti	on	Order Qty UC	IM Unit Price Core	Price Ext Price	Ship Qty B/O Qty	Inv Qty Cncl Qty
<							>
Ord Num: New Ord	der Ord Date: 4/12/2006 Ord	Lines: 0 Mdse: 0.00	Tax: 0.00 Marg	n Pct: 0.0 Ord Tota	al: \$0.00		1

The returns warning text box will be yellow if the user has the ability to override.

## **Global Pricing**

Activant Vision<sup>M</sup> 7.4 provides a method to update global pricing so that parts that are not carried at each location can still have valid prices. Global pricing adds the ability to have a part only at the global level and the ability to update pricing at the global level only.

On the dealer defaults form under dealer information, a new "Pricing" field is available where the user can select the pricing model for which to update the global product master file. The field is not required, thus "<None>" is a valid choice.

🖉 Vision Enterprise 7.4.8 - for: Prefe	ed TSH Customers
Customer Service Retail / PO	CRM Part Accounts Accounts Pricing Purchasing Vision Management Management Payable Receivable Pricing Purchasing Configuration
System Configuration (Security Maint	ance   Active Users   Vision File Transfer
CRM Information     Customer Information	- Printing Defaults
Dealer Information	Invoice Print Cycle During Shipping Process
Dealer Settings	Pack List Run Type Never
Dealer Messages (VSP)	Priced Packing List 🔽 No. of Delivery Tickets 🛛
Dealer Defaults	EOD Invoice ILDP03F Print Barcode
- C Inventory Settings	Print Keyed In Part
Thermometer Settings     Softcoded Programs	Transfer Processing
- C Supplies	Source 03 - Faxed-IN Orders
- C Furniture	Vendor Invalid Vendor Number
- Cariance Codes	Service Shop Defaults
- C GL Accounts	Default Mfg. Code FRG - Frigette
Cacation Schedules     Document Imaging Setting	Misc Charge Code  (None>
ePartInsight Reporting Location     Miscellaneous Information	Fee Warehouse
Product Information	Fee Watehouse FEE 4-4234
🗈 🛅 Warehouse	Fee Warkuse FEEFREIGHT
	Pricing
	Pricing Model WESTREGION - Stores West of
	Accent Cancel
	Accola cancer

The end-of-day process now updates the pricing at the product master global level if a model name is specified in the dealer information.

## **Limit Gross Profit and Margin Display**

Your gross profit, costs, and gross margin are not things that you want everyone to know. With Activant Vision<sup>™</sup> 7.4, we have added two Job Functions and a Job Role to help you control who sees this important information.

These new job functions are OE SHOW GP/COST and OE SHOW GP/COST (POS) and the new job role is POSMGR.

Unless a user has these job functions, Vision will not show gross profit, cost, and gross margin information on the Home Page tab, Retail/POS tab or the Customer Service tab.

A new standard Vision role, POSMGR, has been created to limit display of these fields for Retail/POS users. This new role has all of the job functions as the POS role, with the addition of the "OE SHOW GP/COST (POS)" job function.

When a user without the new job role or functions accesses a screen with gross profit, cost, and gross margin information, the display containing the information is absent. When the information is displayed in a list, such as the order information line, that column is simply blank.

#### Activation

When you install Activant Vision<sup>™</sup> 7.4, users with the POS job role will not be able to view gross profit, cost, and gross margin information. To enable a user to view this information, set their job role to POSMGR.

Activant has added the OE SHOW GP/COST function to the following job roles:

- CSRIII
- CSRMGR
- CSRSUPER
- CREDITMGR

To enable other users to view gross profit, cost, and gross margin information, add the OE SHOW GP/COST function to their job roles.

#### **Affected Screens/Fields**

When a user doesn't have the OE SHOW GP/COST or OE SHOW GP/COST (POS) job function in their job role, the following items on the following pages are unavailable to them.

On the customer profile form (both in Customer Service and in Retail/POS):

- Avg. GP
- SIs Tgt/Mo.
- Customer Comparison thermometer

On the part lookup form:

Vendors tab

On the current order form:

- Unit cost, core cost, ext. cost, and margin % in the Line edit panel
- Unit cost, core cost, ext. cost, and margin % in the Line item list view
- · Margin Pct. in the Order status bar
- *Note:* In the Retail/POS tab, the margin percentage is not shown in the status bar if the order type is "Retail". This is existing Vision functionality.

On the order inquiry form (both in Customer Service and in Retail/POS):

- Unit Cost
- Core Cost
- Extended Cost

• GP%

On the home page tab under the "Monthly Order Pattern" group box:

- Avg GP
- SIs Tgt/Mo.

On the Sales History tab, the GP% option button is unavailable.

#### **New Screen Layouts**

When a user doesn't have the OE SHOW GP/COST or OE SHOW GP/COST (POS) job function in their job role, some items are absent from the screen, as discussed above.

Here are examples of the full access layout of several screens, and the restricted access layout of those same screens:

🖉 Vision Ente	rprise 7	.3.12 - for	: Preferre	d TSH Cus	tomers						
4	Н	ome Page	Cus Main	tomer tenance	Custom Service	er e	Retail / F	pos /	CRM Managemer	it M	Part 1anagement
🗃 Customer Pro	ofile (F2)	Ship Tos (I	3) Curren	t Order (F4	)   Part (F5)	Catalog	Parts (F6)	Customer I	History (F7)	Part Hi	story (F8)   Orde 🕞
> Warehouse:	050 - FAD	- WD									
Customer				-	Contact			-	Order	Number	<b>#</b>
Ship To Name				(È	Phone / Ext				OrderTyp	e	<u>N</u> ew Order
Address 1					Special Instr				C One Ci	ard	Accept Order
Address 2					Billing Code					ckun	
Address 3				-	Order Source			-	C/M 0	ne Step	Payments
City State Zip					Customer PO				C Rebill		
Map Location				Opt	erator Hold 🥅				C Quote		Order <u>D</u> etails
					Delivery Method			-			
Action © Sale	Produc	t More	Discour	nt Calculat	or						Price Hold
<ul> <li>Inventory Beturn</li> </ul>	Line		Part Numbe	br0 re	UOM Uni	t Price	Unit Cost	Disc %	_ Overrid Price	e 🗖	Accentline
C Warranty				Ship	B/O Co	re Price	Core Cost	List Price	Price S	ource	Bemoveline
Core											THEIROTE LINE
				∐ Inv	Cncl Ex	t Price	Ext Cost	Margin %	<u>.</u>	ſ	-Local Stock-
	Vende	or D	rectShip [				J	 		_	Available
	J			Netu	irnTag		Dt	10/25/20	05 <u>×</u> Moj		
t F	rice Sourc	e Price I	.evel	Unit Cost	Core Cost	Ext Cost	Margin %	Direct Ship	Vendor		Sourcing
<											>
Ord Num: New Ord	der	Ord Date: 10	'25/2005 Or	d Lines: 0	Mdse: 0.00		Tax: 0.00	Margin	Pot: 0.0	Ord Total:	\$0.00

Customer Service Current Order Screen with all fields:

🛿 Vision Enterprise 7.3.12 - for: Preferred TSH Customers										
<b>a</b>	Hon	ne Page	Custo Mainte	omer nance	Custor Servio	ner e	Retail / P	os N	CRM 1anagement	Part 1anagement
Customer Pro	ofile (F2)   :	Ship Tos (F3	)   Current (	Order (F4)	Part (F5)	Catalo	g Parts (F6)	Customer H	listory (F7)   Part Hi	story (F8)   Orde 🕞
> Warehouse: (	050 - FAD - V	/D								
Customer					Contac	t 📃		-	Order Number	<u>M</u>
Ship To Name				( <b>2</b>	Phone / Ex				OrderType	New Order
Address 1					Special Inst	í –	,		Standard	Accept Order
Address 2					Billing Code				C C/M Pickup	
Address 3				1	Order Source	•		-	C/M One Step	Payments
City State Zip			-		Customer PC	í 📃			C Rebill	
Map Location			-	Ope	rator Hold 🗖				C Quote	Order <u>D</u> etails
					Delivery Method			-		
Action	Product	More	Discount	Calculato	r					Price Hold
C Inventory	Line	Р	art Number	Ord	UOM Ur	it Price	1	Disc %	Override	
C Warranty				Chie		ro Drico		Link Daire a	Price Source	Accept Line
C Core			_	Ship		ne Frice				RemoveLine
	J		~	Inv	Cncl E	kt Price		, 		
	Vendor	Dire	ct Ship 📕	_						Available
	J			Retur	n Tag		Dt	10/25/20	05 <u>-</u> Mo	
t P	rice Source	Price Let	vel U	Init Cost	Core Cost	Ext Cos	t Margin %	Direct Ship	Vendor	Sourcing
									·	
				Fie	elds are	Blan	k			
<										>
Ord Num: New Ord	der Or	d Date: 10/25	5/2005  Ord L	ines: 0	Mdse: 0.00		Tax: 0.00		Ord Total	: \$0.00

Customer Service Current Order Screen, restricted access:

Customer Profile Screen, with all fields:

🛿 Vision Enterprise 7.3.12 - for: Preferred TSH Customer	
Home Page Customer Customer	ustomer Retail / POS CRM Part Service Retail / POS Management Management
🔄 ) Customer Profile (F2) (  Ship Tos (F3)   Current Order (F4)   Par	t (F5)   Catalog Parts (F6)   Customer History (F7)   Part History (F8)   Order
> Warehouse: 050 - FAD - WD	
Customer	Search Dptions
Customer Bill T o	Customer Since Customer Compare
	Sales Rep Sales Profit
	Avg Sales/Mo. Avg GP
	AvgOrds/Mo. SIs Tgt/Mo.
Phone Fax	Last Order
Contact Telephone Fax Number	12 Mo.Returns
	Sales Pricing A/R Reps Demographics
	Current Year
Recent CRM Notes Customer Notes	
	Current - 12 Mos 13 - 24 Mos 25 - 36 Mos 37 - 48 Mos
Profile Cust No Active No. of ShipTo's Customer Name	Address City Phone Number
	>

🛿 Vision Enterprise 7.3.12 - for: Preferred TSH Customers
Home Page Customer Customer Retail / POS CRM Part Management Management Management
Customer Profile (F2)   Ship Tos (F3)   Current Order (F4)   Part (F5)   Catalog Parts (F6)   Customer History (F7)   Part History (F8)   Ord
> Warehouse: 050 - FAD - WD
Customer <u>Search</u> Options
Customer Bill To Customer Bill To Customer Since Sales Rep Open Bal - AR Order Avg Sales/Mo. Avg Ords/Mo.
Phone Fax Last Order Credit Core Warranty
Contact Telephone Fax Number 12 Mo. Returns
Sales Pricing A/H Heps Demographics
Current Year
Recent CRM Notes Customer Notes
Current - 12 Mos 13 - 24 Mos 37 - 48 Mos
Profile Cust No Active No. of ShipTo's Customer Name Address City Phone Numb

Customer Profile Screen, restricted access:

## Line Entry Credit Warning

Activant Vision<sup>M</sup> 7.4 now provides a warning to the user when a line is accepted if an "on-account" customer is on credit hold. When possible, the amount by which the credit limit has been exceeded will be included as part of the indication.

This information is shown by use of a warning box in the Current Order form and Customer Profile form on the Customer Service tab

Previously, Vision Order Entry waited until the order was accepted before determining whether or not the order might need to be placed on credit hold.

🛃 Vision Enterprise 7.4.	.1 - for: Preferred TSH Customers		
◄ Hom	e Page Customer Maintenance	Customer Service Retail / POS Ma	CRM Part Inagement Management
🛃 🕽 Customer Profile (F2) 🌓 S	Ship Tos (F3)   Current Order (F4)   Pa	rt (F5)   Catalog Parts (F6)   Customer His	story (F7)   Part History (F8)   Orde
Customer: BRIANCO Brian Co	Manufacturing > ShipTo: 005 - Ship From	WD > Company: 05 - Storage Central WD > V	Warehouse: 050 - FAD - WD
Custo	mer BRIANCO	▼ <u>Search</u> 1 Rec	cord(s) Found.
Customer Bill To		Customer Since 12/8/2003	EDIT HOLD Customer Compare
Brian Co Manufacturing		Sales Rep 001 - Sue Adelmann	Sales Profit
2930 Kentshire Circle		Open Bal - AR \$2,225.78 Orde	r \$515,970.52
Naperville, IL 60564		Avg Sales/Mo. \$55.17 Avg GF	P 60.8%
		Avg Ords/Mo. 659 SIs Tgt/Mo	. \$3234
Phone (630) 904-8756	Fax (847) 768-3139	Last Order 05AB7337 12/30/200 Credit Core	\$31.92 Avg
Contact	Telephone Fax Number	12 Mo.Returns \$0.00 \$0.00	\$0.00
Swanson, Brian	(222) 333-9393 (303) 000-3393	Sales Pricing A/R Reps	Demographics
		Monthly Sales History (\$)	- Current - 12 Mos Ano
		Montally Sales History (#)	343
Recent CRM Notes	Customer Notes		166
CRM Note 1 of 5	<u>~</u>		166
11/04/05 11:55 bswanson		72	
it di		0 0 6 0 0	0 0 0 0 0
CRM Note 2 of 5	_	Comment 12 Mars 12 - 24 Mars 25	- 26 Mag 27 - 49 Mag
11/04/05 11:54 bswanson	×	Current - 12 Mos 13-24 Mos 25	- 30 MUS 37 - 40 MUS
Profile Cust No Active	No. of ShipTo's Customer Name	Address	City Phone Number
A BRIANCO Yes	7 Brian Co Manufacturir	g 2930 Kentshire Circle	Naperville (630) 904-8756
<			>

Here is the new Customer Profile form with the credit-hold indicator shown:

🛃 Vision Ente	erprise 7.4.1 - for: Preferred TSH Customers		
× .	Home Page Customer Customer Retail / POS	CRM Management	Part 1anagement
🛃 Customer Pro	ofile (F2)   Ship Tos (F3)   Current Order (F4)   Part (F5)   Catalog Parts (F6)   Cust	omer History (F7)   Part Hi	story (F8)   Orde
Customer: BRIAN	NCO Brian Co Manufacturing > ShipTo: 005 - Ship From WD > Company: 05 - Storage Centra	WD > Warehouse: 050 - F	AD - WD
Customer	BRIANCO A Contact Swanson, Brian J	Order Number	
Ship To Name	Ship From WD Phone / Ext 222-333-9393	OrderType	<u>N</u> ew Order
Address 1	123 Oasis Ave Special Instr	C One Sten	Accept Order
Address 2	Billing Code	C C/M Pickup	Paymonto
Address 3	Order Source	C C/M One Step	Layments
City State Zip	St. Pete FL V 12230 Customer PO	C Rebill	
Map Location	100 - Tampa   Operator Hold	C Quote	Order Details
	Delivery Method Normal Delivery	CREDIT HOLD	
Action	Product More Discount Calculator	AR Open Ba	alance Credit Hold (ove
Sale	Line Part Number Ord UOM Unit Price Unit Cost Dis	c <sup>*</sup> Override —	Price Hold 📕
Return		Price	Accept Line
Core	Ship B/O Core Price Core Cost List	Price Price Source	Remove Line
	lau Cast Ext Price Ext Cast Mar	nin *	
	Vender Direct Stin		-Local Stock
	Return Tan	3/2006 T Mo	Available
Line Action	n   Part Number   Description   Order Qty	UOM Unit Price Core F	Price Ext Price
Line Action	n   Part Number   Description   Order Qty	UOM Unit Price Core F	Price Ext Price
Line Action	n   Part Number   Description   Order Qty	UOM Unit Price Core f	Price Ext Price
Line Action	n Part Number Description Order Qty	UOM Unit Price Core F	Price Ext Price
Line Action	n Part Number Description Order Qty	UOM Unit Price Core f	Price   Ext Price

Here is the new Current Order form with the credit hold indicator shown:

The yellow box shows the amount by which the customer is over their limit. To access this box, hover your mouse over the red credit hold indicator. This information is available on both the Current Order and the Customer Profile forms.

#### **Receipts for ROA Payments**

Activant Vision<sup>™</sup> 7.4 now has the capability to print receipts for Received-on-account payments.

Once the payment is validated and accepted by the backend, the receipt is directed to the printer defined via the Printer Settings dialog, which is accessed via right-clicking the Vision logo on the Home Page and choosing "Printers..." from the context menu.

### **Quick Drop-ship Orders**

Activant Vision<sup>TM</sup> 7.4 allows you to use the sourcing form to source items from another location for a customer order, then indicate that items should be drop-shipped to customer or picked up by customer at the store location

The sourcing form generates both the transfer order to the source warehouse and the customer order for the delivery, and allows you to specify delivery method: drop-ship, or pickup (will-call).

There are now 4 possible sourcing methods:

- Transfer This will be the default and will create a transfer order. This is what happened previously.
- Quick Drop Ship from the sourced warehouse. This will create a customer order, not a transfer order.
- Quick Drop Pickup Ship from the sourced warehouse. Create a customer order that is flagged as a will call/pick up order.
- Quick Drop Rush Ship from the sourced warehouse. Create a customer order that is flagged as a rush order.

To use the new sourcing methods, a new set of fields has been added to the sourcing form:

Source Line	× •
Corder Line Information Line Number 001 Part Number ACD15-3883 Description 22545191 FITTING W/ Superseded By	UOM     Order Qty     Ship Qty     BO Qty     Cancel Qty       EA     5     0     5     0       Sourced Qty     0     Remaining To Source Qty     5
Part Purchase Order Information PO Number - Line Vendor Vendor Name Scheduled I	Warehouse Availability           Whee         Name         Available To Source           050         MAIN PBP WD 050         500           080         STORE #08 FOR WD 050         162
Warehouse Sourcing History Whse Name Requested Verified Canceled	Warehouse Sourcing         050 - MAIN PBP WD 050 •         5       Quick Drop •         Auto Verify Incoming Transfer       Quick Drop Pickup Quick Drop Pickup Quick Drop Rush Transfer
Purchase Order History PO Number - Line Direct Ship Vendor UOM PO Qty F	Image: Second
	Supersede Remove Line Accept Line Exit

Select a warehouse from the drop-down list, enter a quantity, and select a sourcing method, as shown above.

Once a method is selected the customer order will not generate a transfer order. Instead, a separate customer order will be created for the warehouse selected in sourcing. The original order will reference the customer order in the line item message and the original order line will be marked with the sourcing type.

The sourcing type is noted on the order detail line in the Current Order form.

Once the sourcing is selected and the order is released, Vision shows the order numbers created:

Customer Order 05AB7460			
(f)	Customer Order # 05AB7460 has been created.		
$\checkmark$	Warehouse Order(s) 03AB7461 have been transmitted.		
	()		

#### **Auto-Receive for Buyout POs**

There is a new check box on the sourcing form "Vendor Source for Purchase Order" to indicate that a PO should be automatically received at order entry time - for buyouts. To quickly verify receipt, the sourcing form "Warehouse Sourcing for Transfer Orders" has a new check box to indicate whether a transfer should be auto-verified. This allows more flexibility in the transfer process.

#### Configuration

Whether these checkboxes default to checked or un-checked is controlled in the Logistics form of each warehouse under the Vision Configuration tab. When checked, the boxes on the Source Line form default to checked. All warehouses will be default flagged to 'Auto

Verify Incoming Transfer'. These check-boxes can be un-checked for more intense scrutiny in shipping and reciept.



#### Use

Source Line	×.				
Order Line Information Line Number 001 Part Number ACD15-3883 Description 22545191 FITTING W/ Superseded By	UOM     Order Qty     Ship Qty     BO Qty     Cancel Qty       EA     5     0     5     0       Sourced Qty     0     Remaining To Source Qty     5				
□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □					
PO Number - Line Vendor Vendor Name Scheduled I	Whee         Name         Available To Source           050         MAIN PBP WD 050         500           080         STORE #08 FOR WD 050         162				
Warehouse Sourcing History       Whse Name       Requested Verified Canceled       Auto Verify Incoming Transfer					
	Whse Name Qty Deliv				
Purchase Order History PO Number - Line   Direct Ship   Vendor   UOM   PO Qty   F	Force To Ship				
	Generate BO Transfer From Replenishment Warehouse				
	Supersede Remove Line Accept Line Exit				

The new Auto Receive Source PO check-box is in the Source line box.

This new check-boxes default to "not checked".

#### **Overselling Inventory**

There are several situations where inventory may be present in the store, or otherwise available for sale, but not be available for sale in Activant Vision<sup>TM</sup>.

Three of the most common reasons are:

- Inventory is sitting on the dock but is not yet checked in.
- · Inventory is incorrect and shows zero.
- When the warehouse has a transfer in transit, the in-transit inventory is sold against before receipt.

Activant Vision<sup>™</sup> 7.4 has the ability to "Oversell" inventory for both retail and "standard" (two-step) orders.

When entering a line for a standard order, if the part is not available in sufficient quantity, the counterman can check the "Force to Ship" check box on the sourcing form.

Vision tracks the "forced to ship" items for a report similar to the "Retail Problems" report for oversold retail transactions. This report, the Force Ship report is printed every night during the end-of-day process. The report can also be run from the inventory reports menu (3.2.18) in the back office. It can be run for a specific date range and for a single warehouse at a time.

The overselling capability is optional, and can be activated by checking the "Oversell Inventory" check box in the dealer settings "Processing Options" group box.

#### **Keyed Part Number on Invoice**

Sometimes customers only recognize products that they ordered by their own product ID, which Vision stores. The difference in the ID isn't enough to qualify as a "Customer Product ID", but it is enough to differ from the product ID as it is stored in the product master record.

If selected, the Keyed-in Part Number is printed on the packing list, delivery ticket, and invoice.

To activate this capability for a customer, select the "Print Keyed in Product" check-box on the Vision Configuration Tab, System configuration form, Dealer information set, Dealer defaults subset, as shown below:

🌌 Vision Enterprise 7.4.1 - for: P	Preferred TSH Customers	
Product Accounts Management Payable	Accounts Pricing Purchasing WSP Receivable Pricing Purchasing Management	Vision Configuration
System Configuration Security Main	tenance Active Users Vision File Transfer  Printing Defaults Invoice Print Cycle Daily Pack List Run Type During Verification	
Dealer Messages     Dealer Messages     Dealer Messages (VSP)     Dealer Defaults     Software Gateways     Inventory Settings     Thermometer Settings	Priced Packing List No. of Delivery Tickets 2 EOD Invoice ILDP03F Print Barcode V Print Keyed In Product V	
G Supplies G Furniture Machines C Variance Codes	Transfer Order Source Consolidated PO Vendor	
Classical Control	Fee Warehouse         Commission Product         Fee Warehouse         Freight Product             Accept       Cancel	
	. 7	


# Purchasing

# **Direct Store Re-Order**

The End-of-Day Replenishment process evaluates stocking levels for replenished warehouses and automatically generates the appropriate transfer orders. Activant Vision™ 7.4 has the capability to exclude specified warehouses from automatic end-of-day replenishment. Such warehouses can still be replenished with manually generated transfers. This exclusion process only applies to Replenishment Transfers.

Additionally, some warehouses purchase certain product classes directly from the vendor. Theses classes will now be excluded from replenishment transfer generation. Activant Vision<sup>™</sup> 7.4 allows specific product classes, by replenished warehouse, to be permanently excluded from replenishment from the warehouse and to be replenished directly from the primary vendor.

To exclude warehouses or product classes from automatic replenishment transfer, the replenishment form for each warehouse in Warehouse EDI under the System Configuration tab has been modified:

🖑 Vision Enterprise 7.4.4 - for: Preferred TSH Customers	
CRM Part Accounts Accounts Pricing Purchasing Configuration	•
System Configuration Security Maintenance   Active Users   Vision File Transfer	
🗈 📅 013 · Part Shop STP · 🛋 📅 Main	
H US-Part Shop SIP - Inventory Management	
DOP Dev Shara Funda	
Dig To 22 - Part Shop Tamp To Urder Processing	
E E U23 - Pat Shop Tamp	
🕀 🛱 025 - Part Shop Tamp	
🗄 🛱 029 - 029 TEST FEE 🔪 🧮 Heplenishment	
📮 📻 030 - Part Shop Expre	
🖉 🕂 Main	
- 📅 Inventory Manage	
- 🛱 Purchasing	
- Hurder Processing	
- The Warehouse	
Balanishmant	
Die Gran Shop FTM -	
🗄 🚝 033 - Part Shop FTM -	
🕀 🛱 035 - Part Shop FTM -	
🕀 📅 039 - Centric Warehou	
🖶 📻 040 - Service Shop - S	
🖻 📅 041 - Service Shop SA	
🕀 📅 042 - Service Shop S4	

Below is the new Replenishment form with the two new controls (Part Classes to exclude and Create Replenishment at End of Day) and the two existing controls that were moved to it from the Main and Purchasing forms:

🛃 Vision Enterprise 7.4.23 - f	or: Preferred TSH Customers
Part Accoun Management Pavabl	ts Accounts Pricing Purchasing Vision System Admin
Sustem Configuration	Maintenance   Active lisers   Vision File Transfer
Second Contriguindent Contrigu	
053 - WD - GMA 055 - WD - SCRAP 056 - WD - HOLD 059 - 059 TEST FEE 060 - Part Shop Expre 061 - Part Shop PTR 062 - Part Shop PTR 065 - Part Shop PTR 065 - Part Shop PTR 070 - Part Shop Expre Main Inventory Manage Purchasing Logistics Order Processing Fee Warehouse EDI Replenishment 071 - Part Shop Largo 072 - Part Shop Largo 072 - Part Shop Largo	Replenishment         Repl Whse       050 - FAD - WD         Part Classes       001 - Delco Electrical Parts         to Exclude       002 - Delco Bearings & Seals         From       003 - Delco Gauges & Cable         004 - Delco Radiators       005 - Delco Shocks         Transfer Excess       Image: Create Replenishment at End of Day
075 - Part Shop Largo 080 - Part Shop Largo 081 - Part Shop STP 082 - Part Shop STP 083 - Part Shop - STP 085 - Part Shop - STP 085 - Part Shop - STP 090 - Part Shop - STP 091 - Part Shop - FTM 092 - Part Shop - FTM	Accept

This form allows you to:

- set the replenishment warehouse for the location,
- exclude any part classes from automatic replenishment,
- and set the location to use the end-of-day replenishment process.

*Note:* The Excluded product classes will continue to be replenished via a vendor PO.

# **Replenishment Reserve Stock**

To prevent depletion of inventory at distribution warehouses, a replenishment stock reserve has been added to the ROP Factors form for Product Maintenance and Purchasing Management. This new field will only be enabled for Distribution Warehouses (warehouses that replenish other warehouses).

The reserve will reduce available quantity at the Distribution Warehouse by this reserved amount.

Each part now has a new attribute in Product Detail for Replenishment Reserve Stock

In Product Maintenance, the "Main" form will has a new field for replenishment reserve stock.

The following is the modified Part Maintenance form. Notice that the Replenishment Reserve Stock field has been added and the other text boxes shifted down with AMU Calc Factor moving to the right.

🖑 Vision Enterprise 7.4.4 - f	for: Preferred TSH Customers			
◄ Hom	e Page Customer Maintenance	Customer Service	Retail / POS	CRM Part anagement Management
Part Lookup   Main(  UC	DM   Costs / Prices   Locations	Vendors   Contracts	Alternates   Usage	ROP Factors   Kit
Product: (ACD15-5151) 30338	79 EXPANSION (891441) > Warel	house: 050 - FAD - WD		
Part Number	ACD15-5151	Description	3033879 EXPANSION	<u>^</u>
Superseded		•		-
By Number	<u> </u>	Doc. Desc	,	Sort Value
Interchangeable			·	
Part Class	015 - Delco A/C Parts 📃 💌	F	Reorder Point 1200	
Dart Tuno	001 · Compressors	Econor	mic Order Qty 0	AuglandTime
гантуре		Safety	Stock Multiple 2.00	Regleau Tille U
Country of Origin		Saf	ety Stock Qty	Popularity Lode A
OE Message Code	<none></none>		Linepoint 1816	Create Date 06/18/2004
Margin Indicator	<none></none>	Replenish F	Reserve Stock 53	Last Sold Date 01/09/2006
Catalog Page			Delay Days	Last Rcpt Date
Stocking Indicator	(Stock)	Ĩ	Per Car Qty	Sales Qty Rpt ID
		Avg⊮	Ionthly Usage 0	AMU Calc Factor 0.1667
ABL LODE	M - Manual Entry	Aliasa	ADI eFulfillment	
My Code	<none></none>	Allase		
Deposit Part Number		Alias N	lame 70	
Industry Code		15-515	75 11	
Discontinued InventoryUpdate Recycled	, □ Drop Ship ☑ ☑ Backorder ☑ □ Partial Ship ☑			Accept Cancel
	Mark for Deletion 🗖			Warehouse Part Updates

The new ROP Factors form from the Part Management and Purchasing Management tabs. Note that the Reserve Stock was inserted into the grid and the ABC code size was reduced.

Vision Enterprise 7.4.4 - for: Preferred TSH Customers									
Home Page Customer Customer Retail / POS CRM Part Management									
Part Lookup   Main   UON	1   Costs / Pri	ices   Loc	ations	Vendors	Contrac	ts   Alternates   U	sage 🚺	ROP Factors Kit	
duct: (ACD15-5151) 3033879	9 EXPANSION (8	391441) > 1	Warehou	<b>se:</b> 050 -	FAD - WD				
ROPFactors									
Warehouse	Stock Type	Safety Stock	ROP	Line Point	Reserve Stock	ABC Code	Del Day	ay ys Freeze Date	
001 - Service Central (YES W	Stock					<none></none>	-	2/ 9/2006 💌	1
010 - Part Shop Express - STP	Stock					C - C Classification	- 3	3 🛛 2/ 9/2006 💌	
020 - Part Shop Express - Tam	Stock	0	1	0		C - C Classification	•	2/ 9/2006 💌	
029 - 029 TEST FEE WHSE	Stock					<none></none>	•	2/ 9/2006 🔽	
030 - Part Shop Express - FT	Stock					C - C Classification	•	2/ 9/2006 🔽	
040 - Service Shop - Sarasota	Stock			22		<none></none>	-	2/ 9/2006 🔽	
050 - FAD - WD	Stock		1200	1816	53	M - Manual Entry	•	2/ 9/2006 🔽	
070 - Part Shop Express - Larg	Stock					C - C Classification	-	2/ 9/2006 🔽	-
Accept									

### Line Changeover

On occasion a manufacturer line or product inventory is replaced or changed out with new line/product inventory. The analytical and historical tracking information associated with the old line/product may still be useful and might be applicable to the new line/ product.

When you wish to move the information from one line to a new line, use the Line Changeover application. From the "Main System Selector" Menu, select option 12 - File Maintenance. From here, Automotive systems should select menu option 3 - Product Related Files followed by menu option 9 - Line Changeover. Office Supplies systems should select menu option 12 - File Maintenance, menu option 3 - Product Related Files, followed by menu option 24 - Line Changeover.

#### **1** Vision prompts for the OLD and NEW Manufacturer (Mfg.) Code.

- **2** Then, you will be prompted for yes or no responses to the following:
  - **1.** Change Vendor Code
  - 2. Change Product Class
  - **3.** Change Pricing Class
- **3** If you chose to change one of the above for the subject manufacturer, Vision prompts you for following optional entries:
  - OLD and NEW Vendor Code
  - OLD and NEW Product Class Code
  - OLD and NEW Pricing Class Code

#### 4 Vision asks you to confirm your entries

🔜 Task 2396 - Line Changeov	er	
<pre>************************************</pre>	Applied: Applied: urer OLD: ACD NEW: A1C ndor OLD: 18746 NEW: 18749 lass OLD: 281 NEW: 280 lass OLD: 4130 NEW: 4120 ort (Y/N):	** * * *
Ready	Ln 16. Col 43	CAP NUM

Press "**Y**" and **<Enter>** if the entries are correct. If you enter "**N**", Vision starts the program over at step 1.

#### **5** Finally, Vision asks you to enter the time to start the conversion process.

Enter a time in HH:MM format, or press <Enter> to start the process immediately.

However, choosing to run this process during normal business hours will have an impact on the system resources available to others. For this reason, we suggest having the process run during the night. Once the process completes, it is possible for an exception report to be generated. The user should check the printer destination or the hold file. The following is an example of what the exception report looks like:



## **Lost Sales Improvements**

The lost sales system has several improvements in Activant Vision™ 7.4:

- Lost Sales are now recorded in the same detail as all other sales history; with a rolling 3 years worth of data.
- The Lost Sale information is now displayed on the usage form in the Part Management tab.
- Activant Vision<sup>™</sup> 7.4 has the ability to factor a percentage of lost sales into re-order point calculation by product class.
- The lost sales report now indicates whether a lost sale part is a stocked item.
- The lost sales report is run during the end-of-day process, an therefore the report has been removed from the Purchasing reports menu in Vision Back Office
- When an Order Entry part search fails, or any order or line item is canceled, Vision offers to help you record the failure or canceled item as a lost sale.

### Usage Form Display

🦑 V	ision I	Interprise 7.4.1	- for: Preferr	ed TSH Custome	rs				
v		Home	Page	Customer	Customer	Retail / POS	CRM	ent Mana	art
<b>D</b> 2	white	un Main LUOM	L ""						
Prod	uct: (A(	D15-5151) 3033879	EXPANSION (89	1441) > Warehouse	endors   Contract	xpress - Tampa	actors   Kit		
	(	,,		,					
[	Descrip	tion 3033879 EXP/	ANSION						
		Current Year	Current Year	Current Year	Last Year	Last Year	Last Year	Previous Year	Add
	Month	Sales Usage	Uvernae ųty		Sales Usage	Uverride Uty	Exempt Date	Sales Usage	Bemove
			0 0 1201	<u></u> 12/13/2003					
M	onth	Y Sales Usage   L	L., L., LY Sale	s Usage L L., L.,	Pr Sales Usage	M LY Lost Sales	LY Lost Sales 1	PY Lost Sales	
Jar	n L	2		U	U				
Fe	0	0		0	0				
Ma	31	0		0	0				
AP M-		0		0	0				
- Mic	ay n	0		0	0				
Ju		0		0	0				
Δυ	ia.	0		0	0				
Se	.g :n	Ũ		0	Ű				
00	r st	ŏ		0	Ő	95	95		
No	)V	0		0	0	3	3		
De	ec 🛛	0		0	0				
					br	cent Can	cel		
						Can			
					Wa	arehouse Part Upd	ates		

Here is an example of the new lost sales display on the usage form:

The columns are: Current Year (CY), Last Year (LY), and Previous Year (PY).

### **Lost Sales Re-order Factor**

Re-order Calculations can now include a portion of average lost sales. To do this, enter the percentage of lost sales to be included in the re-order calculations for each product class:

### **Order Entry Lost Sales Updating**

On the current order form in both the Customer Service tab and the Retail/POS tab, if a line is canceled in any way (I.E. The system cancels the line because the customer does not accept backorders, or the user chooses the "kill" option from the sourcing form), you can now right-click on the line item list view to enter the lost sales form.

On the current order form in both the Customer Service tab and the Retail/POS tab, if the user cancels the entire order, a message box is displayed asking if they want to update lost sales for all of the lines being canceled. The form will keep track of that answer and if the answer is yes, lost sales will record the canceled lines (stored as: "Canceled Order").

In the verification process (both scan and manual), lost sales is updated if a line is canceled.

On the part form and the current order form in the Customer Service tab and the Retail/ POS tab, if a part search (either at the Global level, or at the Warehouse level) does not match any items, ensure that the "No records matched all words in your selection" message is expanded to ask if you want to update lost sales:

Product	Search Error	X
2	No records matched all words in your select Do you want to update lost sales?	ion.
	Yes No	

The default is **No**. If you click the **Yes** button, Vision displays the lost sales form

# **Product Usage Display**

The Activant Vision<sup>™</sup> 7.4 Purchasing function now includes a display of:

- Quantity on Hand
- Re-order Quantity
- In Pick Quantity
- AMU (average monthly usage over the course of a 12 month period)
- Master Pack Quantity
- 6 months of buckets for Sales Qty and Lost Qty

This display is available in PO Line Entry, in the Vision back office, and can be toggled on and off by entering  $\mathbf{T}$  at the command prompt. Here is a sample screen with the display activated:

🗒 Task 2354 - PO Entry/Mainte	nance,	, displ	ay Produ	ct Usage	
Co 01 Whse 002 Vend S1035 - STEEL	CASE ING	2		Order No	H6532D
	Orig (	)pnQty	Unit	Core Act	
LN -Item Number- Red Date	υτη ε	3Ο Ψτη	LOST	LOST INC	I LONTRACT∦ ∦/Date
001 1000 Desc 001>4535331DP 07/19/04	3	3	346.380	0.000	#/Date
EA 453 CHAIR-OPNL, PNEU HGT, H	0	0	0.0.000	0,000	
002 BSBL36	2	2	151.460	0.000	
EA BIN-OVERHEAD STORAGE,LK,					
	19	19	70.240	0,000	
004 GSGUEMH12X	q	q	84.080	0.000	
EA POWER INFEED-MULTI			011000	01000	
005 GSGUH144X	10	10	74.740	0,000	
EA HARNESS-MODULAR,4					
006 GSGURISSX	19	Part∦	4535331DP	ROP QC	н ø
007 CSCHR2SSX	10		Z M/P Sales Lost	I INFICK	34 :lost
EA RECEPTACLE-15 AMP,LINE 2,	- 1	MTD `		3AG0 13	4
008 GSGUR3SSX	19	1AGO		4AGO E	
EA RECEPTACLE-15 AMP,LINE 3,		2AGO	8	5AGO 23	4
		L	Tet	-1. ¢/	6 /62 17
Do you want to DELETE this line (V	/SEE /0 /4	(RTN) 12	, 100	<del>,d1: }4</del>	0,402.17
god want to been this fille (1	, OLL/O/	ST 117 7 3	PO.LINE.	CHG	
, Ready	l	.n 22, Co	ol 48		NUM

This display moves to avoid covering the active line.

# Part Lookup by Vendor Part Number

Activant Vision<sup>™</sup> 7.4 allows part lookup by vendor part number.

# **Build-to-Shelf Kit Enhancements**

Build-to-shelf Kits are combinations of parts that are taken out of inventory with a negative purchase order, packaged, and then put on the shelf as a kit with a purchase order. They speed up and simplify re-ordering and inventory planning, and make it easier for the store to supply commonly ordered sets of parts.

Activant Vision<sup>™</sup> 7.4 has two enhancements for the build-to-shelf kits feature:

- A Shelf Kit Component Report that shows all of the parts needed to make up a kit from inventory.
- Immediate Usage Update capability, to make sure that inventory is allocated to the kits immediately after they're built.

### **Shelf Kit Component Report**

The new Shelf Kit Component Report is available as a back office report via a new option on menu 12.3.12, Part File List Menu. It is report number 14, Shelf Kit Component Inventory Report.

After selecting the Shelf Kit Component Report, Vision requires you to enter the warehouse number and the Product ID of the kit to report on. You may report on all kits at the same time.



The report is generated and printed. It looks like this:

10:02:10 Dec 22 2005	SHELF KIT COMPONENT INVEN	FORY REPORT	Page:
Whse: 050 - FAD - WD			
		Required	Available
Kit Master	Kit Component	Qty	Cmpnt Qty
ACDKITAC	ACD1243133	3	(
	ACD1022A	3	(
	ACDMP2153	2	C
BJSKITOA	ACD172-1361	2	496
	ACD172-2113	3	494
CARKITCLUTCH	ACD15-21140	15	4
	ACD15-32181	5	(
	ACD6261130	10	0

### Immediate Usage Update

The Immediate Usage Update feature for build-to-shelf kits lets Vision update the inventory usage for the kits upon receiving the PO for them. This makes the inventory true and correct at all times.

To activate this feature, go to the Kit form on the Part Management tab, and click the new Immediate Usage Update check box:

🛃 Vision Enterprise 7.4.1 - for: P	referred TSH Customers
< Home Page	Customer Customer Retail / POS CRM Part
Part Lookup   Main   UOM   Costs	:/ Prices   Locations   Vendors   Contracts   Usage   ROP Factors   Kit
Product: (BJSSHELFKIT03) BJS Shelf Kit 03	3 (967265)
Description BJS Shelf Kit 03	
Part Kits	
	Part Quantity Add Remove
	Part Quantity
	ACD10-5031 1
Kit Type Build to shelf	
	-Component Alternates
Price based on -	Part Add Remove
components cost	Part Description
Default GP	
	Accept
	Warehouse Part Updates

# Vendor Backorder

The ability to mark a PO line as On Vendor Backorder is available in Activant Vision<sup>™</sup> 7.4. This feature is available in both Purchase Order Maintenance and Purchase Order Receiving. As quantities are received that move the open purchase order quantity below the backorder quantity, the backorder quantity will be automatically reduced accordingly.

### Display

The On Vendor Backorder quantity is displayed in all part inquiry screens, for example, the Home Page tab, Part form:

🛿 Vision Enterprise 7.4.1 - for: Preferred TSH Customers							
Home Page Customer Maintenand	custo Serv	mer Reta	ail / POS	CRM Management	t Parl Manage	t ment	
Home Page   Customer Profile   Part 📢 Vision Back	Office						
> Warehouse: 050 - FAD - WD						_	
Parts ACD79-6YR • All Words	C Any Word		<u>S</u> earch 1	Record(s) Found	d. <u>O</u>	ptions	
Part # ACD79-6YR	Whse Stock	Sales History	Vendors I	Pricing & UOM	Price Level	s ()	
Description 19001845 BATTERY,	Sellable Inv	ventory 🔿 All Wa	arehouses	Tot	al Available 14		
	Whse Stock 1	ype On Hand Ir	Pick BackOrd	Available Ver	nd Order Vend B	ackorder	
Order Message	001 Stock	0	0 0	0	270	108	
Manufacturer AC Delco (ACD)	030 Stock 050 Stock	1	1 0	14	0 270	0 54	
Part Class 007 - Delco Batteries	511 Stock	0	Ó Ő	0	0	0	
Part Type 001 - Compressors					_		
Minimum Sell UOM EA - 1 Cust Total 86.029	C					2	
Cores Sold / Loan 0 / 0 Per Car Qty 0			,				
Customer Part History Customer Core History							
Last Date Quantity UOM Last Price Last Cor	e Pr Price Sou	rce Invoice No.	Vendor	PO Numbe			
		)					
				<u>&gt;</u>			
Whse Part Number Description		Stock Type	Available	List Price	UOM Price	e Class	
050 ACD79-6YR 19001845 BATTERY,		Stock	14	86.029	EA,PL Delo	o Batteries	
			)				
						>	

You may sort by vendor backorder quantity by clicking on the column heading. Click once to sort ascending, and double click to sort descending.

### Operation

If you are notified of backorders by the vendor prior to receiving the shipment, the On Vendor Backorder quantity can be entered for any line items on the purchase order in Purchase Order Maintenance. Note that the Vendor Backorder field is only accessible after the Purchase Order has been activated.

To enter the On Vendor Backorder quantity, use the Back-Office Purchase Order Entry and Maintenance screen.



Open Quantity and Backorder Quantity Columns are stacked, and displayed as "OpnQty" and "BO Qty".

Enter the On Vendor Backorder quantity on the line below the Open Qty.

#### **Entering Backordered Items In Receiving**

The receiving clerk may enter the On Vendor Backorder quantity when receiving the shipment by using the Back-Office Receive By Shipment line item screen:

<b>2</b>	ision Enterprise	7.4.1 - for	: Preferred	TSH C	ustomers						
v		Home Page	Cu: Main	stomer tenand	ce Cust Ser	tomer vice	Retail /	POS	CRM Manageme	nt Pa Manag	art Jement
Ho	me Page   Custome	r Profile	Part 🔰 Vis	ion Bad	c Office						
> W	arehouse: 050 - FAD	) - WD						_		1	
	Background Color	For	eground Color	8	Select a Printer	📴 Сору	🔁 Past	e 🍢 Defi	ne Functions		
Со	01 Whse 001	L Vend	lor 5104	0 -	AC DELCO				Receiv Scan	er No 001 Count	L875
Ln	Product Descriptio	on	UM	CD	Opn	Rec	Dmg	Srt	B/0	Scn Whse	Loc C
001	ACD79-6YR	RATTERV	, PL		5	0	0	0	2		
			,								
SCA	N, LN#, 'SE	EQ', (N	l)ext Sc	r, (	L)ocatio	ns, (R)	edispl RC	ay, (C V.BY.S	ANCEL),	(0)Acce	ot

When a PO line is received or canceled, the On Vendor Backorder quantity is reduced accordingly.

#### **Checking Backordered Line Items and Quantities**

To look at backordered line items on specific purchase orders, you can use the Detail Open PO Inquiry, shown below:

🛃 Vision Enterprise 7.4.1 - for: Preferred TSH Customers	
Home Page Customer Customer Retail / POS CRM Maintenance Service Retail / POS Management	Part agement
Home Page   Customer Profile   Part   Vision Back Office	
> Warehouse: 050 - FAD - WD	
Background Color 🔄 Foreground Color 🎒 Select a Printer 🛍 Copy 🛍 Paste 🖓 Define Functions	
001 Service Central (YES WD) Open P/O Detail Inquiry Vendor # Vendor Name and Address Ship To Name and Address T 51040 AC DELCO Service Central (YES WD) NO P.O. BOX 905053 P/O #	o SC D R
01AA3417 CHARLOTTE , NC	
28290-5053 FL	
P/ Req # Agt Ship Inst ( Vendor Lead Time:	/0 Date 01/13/06
Ln# Item# UM Q-Ord Q-Opn Q-Rcv Q-Cncl Item Description Cost	t Due Dt
001 ACD79-6YR EA 270 270 0 19001845 BATTE 44.534 B/0: 108 No of Orders	4 01/13 5 0
Total Order \$ 12024.18 Open \$ 12024.18 (L#) Line Desc, <ret>/(D) (U) Paging, (O#) Orders, (O)Continue: ■ DET.PO</ret>	

The backordered quantity is shown just below the item number in the line display.

# **Stock Status Report**

A new Stock Status Report has been added to Activant Vision<sup>™</sup> 7.4 in addition to the current Stock Status Report. The new report organizes the stock status by Vendor or Manufacturer.

To print the new report use Back Office Menu-23.3, and select menu item 7 - Stock Status by Vendor or Mfg. Abbr.

👮 Task 2389 - New Stock Status Report	- 🗆 🗵
<u>Fi</u> le <u>E</u> dit <u>S</u> etup <u>R</u> un <u>H</u> elp	
22 🖬 🛍 📴 🐴 🖡 û û ◊ ≳ 공 포 프 🕪	
Menu-23.3 Product Status Reports Menu	
1. Stock Status Report	
2. Non Stock Status Report	
3. Stock Status with On Hand $>$ "0" Report	
4. Non Stock Status with On Hand $>$ "0" Report	
5. Pending Inventory Valuation Report	
6. Special & Nonstock Inpick Valuation Report	
7. Stock Status by Vendor or Mfg Abbr	
Which Program (Cr To Return To Main Selector Menu)?	
Ready Ln 22, Col 61 CAP NUI	1 //

This report can be printed for multiple warehouses, and sorted by Vendor or Manufacturer code.

When you generate this report, the database select operation is shown on screen to reassure you that Vision is working and has not stalled, as the operation may take some time.

Here is an example of the new stock status report:

里 T	ask	2389 - 5	itock S	tai	tus I	report	by Ve	end	or o	r Mfg	з AЫ	br							
				:=== U	::::: ievi	na HOLD	/aande	 cso 1	3946	39001	licmr	: nnw 1	3 2989 [182 - 197	of 5	 831				
==== 10:5	5:02	Mar 07 2001	6 6				S T	0 0	K	STA	TUS	RE	PORT					P	 'age: 4
Mfg WHSE	ACD PART	AC Delco NUMBER	COUNT Date	A C	UM	PRICE	MASTR PACK	ROP	LINE PNT	QTY AVAIL	QTY INPK	ON ORDR	ON B/O DESCRIPTION	K Curr Mo	LAST 3 MO	PREV 3 MO	ALES- LAST 12	L/YR LST SLS SLS	LAST SOLD
050	ACD1	71-540			EA	28.914	1	Ø	Ø	500		0	18024916 PAD	, 0	0	Ø	Ø	0	0
020 030 050	ACD1 ACD1 ACD1	71–541 71–541 71–541			EA EA EA	27.725 29.351 29.351	1 1 1	0 0	0 0	642 354 1067	0 0 251	6 0 0	18024917 PAD 18024917 PAD 18024917 PAD	, -60 , 0 , 0	0 0 0	0 0 0	0 0 0	0 0 0	0 100605 0 090705 0 100305
050	ACD1	71-542			EA	29.351	1	0	0	500		0	18024919 PAD	, 0	0	0	Ø	Ø	0
050	ACD1	71-543			EĤ	28.914	1	0	0	500	0	0	18024741 PAD	, 0	0	0	0	Ø	0
====			(K)	=== Up	, (J):	=Dn,(U)=	PgUp,(M	)=Pg[ 	)n,(B	),(F),	(G),(1	[)gl 8	30/132,(S)pl,(D)el	,(Q),	(A),(?	); ;			
Read	/												Ln 21,	Col 10	6			CAP NUM	

This report prints in 132-column mode.

# **Replenishment Summary Report**

When purchase orders are processed to replenish the inventory, a report called the "Replenishment Action Report" is generated. This report is packed with information plus it generates many pages of information. Activant has created a summary report based on the detail information found on the Replenishment Action Report.

To print this report, choose the summary report when printing the Replenishment Action Report.

Here is a sample of the report:

13:15:44 Jan 13 2006 REPLENISHMENT SUMMARY REF	9 O R T - No Customer Owned Goods	Page: 1
Miscellaneous Data: This is the miscellaneous section of replenish rpt	PO#:	05AA2420
Current Line Review Cycle: 1 week	Total Unit Cost:	\$168,673.03
	Total Core Cost:	\$1.00
Minimum PO Amount: \$1,238.99	Total PO Amount:	\$168,674.03
Minimum PO Units: 2300	Total PO Units :	12151
Minimum PO Weight: 980100	Total PO Weight:	16565100
Miscellaneous Data: This is the miscellaneous section of replenish rpt	PO#:	05112764
Current Line Review Cycle: 1 week	Total Unit Cost:	\$25.85
-	Total Core Cost:	\$0.00
Minimum PO Amount: \$1,238.99	Total PO Amount:	\$25.85
Minimum PO Units: 2300	Total PO Units :	1
Minimum PO Weight: 980100	Total PO Weight:	0
Miscellaneous Data: This is the miscellaneous section of replenish rpt	PO#:	05AA2780
Current Line Review Cycle: 1 week	Total Unit Cost:	\$1,431.50
-	Total Core Cost:	\$0.00
Minimum PO Amount: \$1,238.99	Total PO Amount:	\$1,431.50
Minimum PO Units: 2300	Total PO Units :	. 49
Minimum PO Weight: 980100	Total PO Weight:	188400



# Pricing

# **Quick Pricing Maintenance**

Maintaining a large amount of pricing information on the Product Maintenance Costs/ Prices form can be cumbersome because this form does not display a large number of price levels simultaneously. Activant Vision<sup>™</sup> 7.4 includes a new pricing form in the pricing tab, to enable efficient updating of large numbers of parts with multiple price levels. The pricing interface has been improved to accommodate the new feature. The new pricing tab, replacing the Pricing Inquiry tab, has been divided into two forms, Pricing and Inquiry. The Inquiry sub-tab includes new usage information:

Vision Enter Customer Service	prise 7.4.1 Retail	for: Pre / POS	ferred TS C Mana	SH Custon RM gement	ners P Mana	art gement	Acco Pay	ounts able	Acco Rece	ounts ivable	Prici	ng 🕨	
	Par	ts	Wareh	ouse 050 - acd8	- FAD - WD -322 All Words	C Any W	/ord		2 Record(s Searc	s) Found. h	Options		
Part Informat Part/Par Descrip	ion t# ACD8-322 iion 89001035	BLADE W			Price Lev	Pricing	Whse Sto	ck UOM Price 16.262	s Fut	ure Pricir	ng Vendor	s	
Manufact Part Cla Part Tyj	Manufacturer         AC Delco (ACD)           Part Class         008 - Delco Wiper Products           Part Type         001 - Compressors				115 - LIS 142 - JOE 144 - JOE 145 - JOE 155 - JOE 173 - WD	BER 2 BER 4 BER 5 BER 5A		14./84 10.563 10.764 10.060 18.770 7.181	10.764 10.764 10.060 18.770 7.181				
Warehouse ABC C Stock T	nformation (05 ode ype Stock	0)			Replac	ernent Cos	t 5.533 / E	A					
Usage Last	12 Months n May 0	Apr 0	Mar 0	Feb 0	Jan 0	Dec 0	Nov 0	Oct 0	Sep O	Aug 0	Prior Yr 0		
Whse         Part Num           050         ACD8-32           050         ACD8-32	Der Desc 2 8900 25 8900	cription 1035 BLAD 1036 BLAD	DE W DE W			Manufactu AC Delco AC Delco	urer	Part Class Delco Wip Delco Wip	Part er Com er Com	Type pressors pressors	ABC Code	Stock Stock Non-St	

The new Pricing form contains a sorted listing of all of the price levels that are already assigned to the product and their effective dates.

🛃 Vision Enterprise 7.4.1 - for:	Preferred TSH Customers					
Customer Service Retail / POS	CRM Management Mana	Part Acco agement Paya	unts able	Accounts Receivable	Pricin	g 🕨
Pricing Configuration Pricing	cing Model   Warranty Schedule M	laintenance   Teleprici	ng Update			
Parte	Warehouse 050 - FAD - WI	)	💌 2 Re	cord(s) Found.		
aits	acd8-322		▼ 5	bearch	Options	
	All Words	Any Word				
Inquiry Pricing	7					
Part		Price Levels				
Part No. ACD8-322		Price Level		Price	Effective Date	-
Description 89001035	BLADE W	115 - LIST 5		14.784	1/16/2006	
		175 - WD 5		7.040	1/16/2006	
ABC Code	<b>DO C</b> - 1 5 533	903 - ACDELCO WD		7.040	1/16/2006	
Qty Un Hand 0 Qty In Pick 0	Last Cost 0.000	902 - ACDELCO JOBB	ER	10.060	1/16/2006	
Qty Backordered 0	Avg Cost 6.547	901 - ACDELCO RETA	L	14.080	1/16/2006	-
Qty On Order 0 PO UM EA		907 - ACDELCO WDPK	G	70 400	1/16/2006	
On Order Arrival Date 12/28/05				7 880	1/16/2006	-
Last Receipt Date		ACDEECO NITT		10.770	1/10/2000	_
	Price Calculation Bypass	100 - JUBBER DA		18.770	/2006	-
	Price Hold Bypass	<u>Ⅰ</u>				·
ا_لہ	-					
229					Accept Ca	ncel
Whse Part Number Description		Manufacturer	Part Class	Part Type	ABC Code	Stock 1
050 ACD8-322 89001035 B	LADE W	AC Delco	Delco Wiper	Compressors		Stock
000 ACD03223 03001030 B			Deleo Wiper	compressors		Non-St
<						>

The Prices and their Effective Dates may be altered, but Pricing Levels cannot be added or removed. To use the pricing form:

#### **1** Search for a part or set of parts in the search form at the top of the tab.

**2** Type a new price in the "Price" column.

#### **3** Enter the effective date for the change in the "Effective Date" column.

*Note:* The Effective Date defaults to the current date.

#### **4** Click the "Accept" button.

#### **5** Go to the next part.

To bring up the next part, either:

- a. double click on the part in the list at the bottom, or
- **b.** click on the left or right arrow buttons next to the "Accept" button.

## Master Installer Rebate

A Master Installer Rebate is a pricing program established by a manufacturer to provide a Parts Supplier a rebate against selected parts when sold to a designated Master Installer. The Master Installer can be any business as defined by the manufacturer.

Generally the rebate is given to the Parts Supplier as a percentage off of a price sheet published by the Manufacturer, for example the Jobber price sheet. The rebate is only realized for parts sold by the Parts Supplier to the Master Installer below a target price point. This target price point is usually a percentage of the pricing from the same Manufacturers Price Sheet that the rebate is based on.

The rebate levels and target selling price points may be different for different categories of parts sold by the manufacturer, may be volume based, and may be different for different business types.

The most common rebate programs have been related to oil and air filters. Using filters as an example, a manufacturer may establish a program where you will get 10% of off Jobber Price for all filters sold to a designated Master Installers at a price lower than jobber plus 20%.

A key point to be aware of in evaluating the Master Installer Rebate program is that the selling price to the customer is not affected by the rebate, but rather the rebate should be seen as an adjustment to Manufacturer's cost.

### Setup

#### **Rebate Cost Processing**

Before setting up any rebates, enable rebate cost processing. Do this by going to the Vision Configuration tab, System Configuration form, Dealer Information folder, Dealer Settings sub folder. "Click the Master Installer Rebate Reduces Cost" check box.

🛃 Vision Enterprise 7.4.15	for: Preferred TSH Customers	
CRM Par Management Manage	t Accounts Accounts ment Payable Receivable	Pricing Purchasing Configuration
System Configuration      Securit	y Maintenance   Active Users   Vision File Transfer	
CRM Information Customer Information Dealer Information Dealer Information Dealer Messages Dealer Messages (VSP) Dealer Defaults Software Gateways Inventory Settings Softcoded Programs Supplies Furniture Machines GL Accounts GL Accounts Document Imaging Settin Product Information Product Information Warehouse	Vision Skin Auto  Subsystems  Supplies SupplyPoint Invoices  Furniture ASP Client  Machines  Add-on Features Credit Card Manual  Fax2Order  Vertex Sales Tax EOM Offline Reporting  Order Entry Bottom Line Discounts Type By Order Total  VISION  MOTO Level 2 TermID  Retail Level 3 TermID  Processing Level All Processing Leve  All Processing Leve  All Processing Leve  All Processing Leve  Vision	Passwords         A/P End-of-Month       TSH         G/L End-of-Month       TSH         G/L Inquiry       TSH         G/L Inquiry       TSH         Price Hold       TSH         Max Line Amount       TSH         Scan Bypass       TSH         A/R Options       Image: Construct of the second sec

#### **Rebate Program Setup**

Rebate programs are set up for each eligible customer.

To set up a rebate program for a customer:

- **1** Have available the rebate description sent to you by the manufacturer.
- **2** Select the customer.
- **3** Go to the Customer Maintenance tab, select the Pricing form, and select "Master Installer Rebate" tab from the Pricing Overrides subform

🛃 Vision Enterprise 7.4.15 - for: Preferred TSH Custon	ners 💶 🗖 🔀
Home Page     Customer     Maintenance	Customer Retail / POS CRM Part Service Retail / POS Management Management
🛃 Customér Profile   Master   Accounting   Pricingt   Price L	evel Details   Preferences   ShipTo Main   ShipTo Pricing   ShipTo Preferences
Customer: 5853 New Test	
Standard Price Level         Standard Price Level       Demand Price Level         141 - JOBBER 1       I25 · DEALER 5         Sugg. Resale Price Level       Sugg. Retail Price Level         113 · List 3       I25 · DEALER 5         Customer List Price Level       Display List Price on VSP         113 · List 3       Display List Price on VSP         Discount <none>       X Lwr Sale Price Wins         Kethod       Vendor         Stock       Average         Non Stock       Average</none>	Microsoft       Microsoft       Microsoft       Master Installer Rebate         Master Installer Rebate       Mig       Part Type       Part Class       Add       Remove         WIX - Wix Fil <all product<="" td="">         Add       Remove         WIX - Wix Fil       <all product<="" td="">          Add       Remove         WIX - Wix Fil       <all product<="" td="">           32.00         Price Level       141 - JOBBER 1       Rebate       Discount         32.00         Mig       Part Type       Discount          0.00         Mig       Part Type       Part Class         0.00         Mig       Part Type       Part Class             Bill Heard Chevrolet   <!--</th--></all></all></all>
Price Hold and Price Uverride Settings         Minimum Allowable Gross Profit %         Maximum Allowable Discount %         Substitutions         Allow Subs       Always         Exclusions         Part       Description	Contracts         Contract Number       Type       Name       Add       Remove         Image: Contract No.       Type       Contract Name       Expire Date         Image: Contract No.       Type       Contract Name       Image: Contract Name         Image: Contract No.       Type       Contract Name       Image: Contract Name         Image: Contract No.       Type       Contract Name       Image: Contract Name         Image: Contract Name       Image: Contract Name       Image: Contract Name       Image: Contract Name         Image: Contract Name       Image: Contract Name       Image: Contract Name       Image: Contract Name       Image: Contract Name         Image: Contract Name       Image: Contract Name       Image: Contract Name       Image: Contract Name         Image: Contract Name       Image: Contract Name       Image: Contract Name       Image: Contract Name         Image: Contract Name       Image: Contract Name       Image: Contra
	Accept Cancel

The new Master Installer Rebate sub-form looks like this

*Note:* All Rebate programs that have been defined for this customer are shown in the list display at the bottom of the sub-form. To edit a previously defined rebate program, double-click it in this list display. To delete a previously defined rebate program, double-click it in this list display, and click the "Delete" button.

#### **4** Select the Manufacturer, Part Type, and Part Class.

This is available on the Rebate Description

#### **5** Select the Rebate Price Level, Rebate Type and enter the Rebate %.

The Rebate Price Level is the existing price level to base the rebate on

The Rebate Type is discount, load, or gross profit percent.

The Rebate % is the percentage of Rebate price level given as rebate

#### **6** Select the Target Price Level, Target Type and enter the Target %.

The Target Price Level is the existing base selling price level the rebate will be qualified against.

Target Type is discount, load, or gross profit percent.

Target % is used to discount or markup the base selling price to the rebate qualifying level

#### Example:

Going back to our example: a manufacturer establishes a rebate program where you will get 10% of off Jobber Price for all filters sold to a designated Master Installers at a price lower than Jobber plus 20%.

For this rebate program:

- The Rebate Price Level is Jobber pricing.
- The Rebate Type is Discount.
- The Rebate % is 10.

and

- The Target Price Level is Jobber pricing.
- The Target Type is Load.
- The Target % is 20.

#### 7 Click the "Add" button.

- 8 Add the customer to the Manufacturer Account Number Cross Reference form.
- *Note:* This step is only necessary if the rebate program requires you to report sales by account number.

🛃 Vision Enterprise 7.4.15 - for: Preferre	d TSH Customers	
◄ Home Page Cu Mair	stomer Customer Retail / I stenance Service Retail / I	POS CRM Part Management Management
■ ■ils   Preferences   ShipTo Main   ShipTo Prici	ng   ShipTo Preferences   Billing Codes   Co	ntacts 📙 Cross References 🌓 CTI Phone Numbers 📄
Customer: 5853 New Test		
Cross References		
Customer Line Code -Dealer Line Code Cross Reference	Manufacturer - Account NumberCross Reference	Customer UM - Dealer UM Cross Reference
Customer Line Code	Manufacturer 🗾 👻	Customer UM
Dealer Line Code 🗨	Manufacturer Account	Dealer UM
Add Remove	Add Remove	Add Remove
Customer Line Code Dealer Line Code	Manufacturer Account	Customer LIM Dealer LIM
AAA AAC - AMPERE A	A1C - A1 CARDONE A1458B	
BBB AAD - Auto Acces	AAC - AMPERE AU 1111	
	WIX - Wix Filters 9430596	
	1	
		Accept Cancel

Go to the Customer Maintenance tab, Cross References form:

- 1. Select the Manufacturer in the "Manufacturer" field.
- 2. Enter this customer's account number at this manufacturer in the "Manufacturer Account" field.
- 3. Click the "Add" button.
- 4. Click the "Accept" button in the lower right corner of the screen.

### **Rebate Reporting**

For each rebate program that you participate in, you will need to print out a rebate report. Usually, this should be printed each month. The rebate description should say how often to submit your rebate documentation.

Run this report using Menu option 2.15.17 in the Vision Back Office. You can generate the report for all rebate programs or just a limited subset. Ideally, you would run this report once each week and month for all rebate programs.

You will need to know the following information for this report:

- Warehouse
- Manufacturer

- Product Type
- Product Class
- Customer
- Date Range for which to run the report.
- Whether to Include Returns transactions on the report.
- Whether to use the customer or manufacturer account number.

The customer account number reports using the account number you use for the customer, and the manufacturer account number is the account number that the manufacturer gives the customer, if you know it. Remember, some rebates require you to use the manufacturer account number.

The report is organized by manufacturer, to make it easier to split up and mail or fax to the individual manufacturers.

Here is a sample of the report's output:

18:11:06 03-13-06	MA	STER	INSTALLER	REBATE	REPO	R T -	WAREI	HOUSE	050		Page:	2
	CUST	CUST		RELEASE				REBATE		REBATE	EXT REBATE	
WHSE MFG PART NO	N0	NAME		NO	INV DATE	QTY	PRICE	COST	GP%	AMT	AMT	
050 CAR 19-724	5853	General	Installer	05AB7757001	03/13/06	1	47.30	24.37	48.5	2.25	2.25	
***												
CAR											2.25	
050 JLL FT3	5853	General	Installer	05AB7757001	03/13/06	2	9.27	7.01	24.4	0.49	0.98	
***												
171											0.98	
050 PIR 164440	5853	General	Installer	054B7755001	03/13/06	1	26.57	11.64	56.2	2.36	2.36	
***	0000	000000	inconter	001101100001	00, 10, 00	-	20101		00.0	2.00		
PUR											2.36	
050 WIX 51515	5853	General	Installer	05AB7731001	03/09/06	1	5.18	2.62	49.4	0.38	0.38	
050 WIX 51515	5853	General	Installer	05AB7732001	03/09/06	1	5.18	2.62	49.4	0.38	0.38	
050 WIX 51515	5853	General	Installer	05AB7733001	03/09/06	1	5.18	2.62	49.4	0.38	0.38	
050 WIX 51515	5853	General	Installer	05AB7741001	03/10/06	1	5.18	2.62	49.4	0.38	0.38	
050 WIX 51515	5853	General	Installer	05AB7743001	03/10/06	-1	-5.18	-2.62	49.4	-0.38	-0.38	
050 WIX 51515	5853	General	Installer	05AB7749001	03/10/06	-1	-5.18	-2.62	49.4	-0.38	-0.38	
18:11:06 03-13-06	MA	STER	INSTALLER	REBATE	REPO	RТ-	WAREI	HOUSE	050		Page:	3
		0100										
HUCE MEC BADT NO	UUSI WO	UDSI		RELEASE	THE DATE	07772	DDICE	REBAIL	CD*	REBAIL	EXI REBAIL	
WHEL HTS PARI NO	. NO	NARE		10	INV DAIL	QII	PRICE	CU51	Gr≼	Ani	A11	
***												
WIX											0.76	
****												
050											6.35	
TOTAL											7.49	
12 records listed												

# **Alternate Item Substitution**

Activant Vision<sup>™</sup> 7.4 and VSP+ now have simpler ways to force product substitutions without navigating complex substitution rules.

The new Substitution function allows the CSR using Vision or customer using VSP+ to pick from equivalent products.

Vision previously supported alternate item substitution through substitution maintenance in the back-office function. The existing rules which drive alternate item substitution are complex and difficult, however, if you need to continue using it, this substitution maintenance function remains available.

Alternate Products are maintained on the Product Management form, and they appear in the Product search result window, available to be added to an order when a search retrieves an item with alternates. This allows the Vision user to have the choice of picking an alternate or their original item.

### Vision Setup

To set up an alternate part for Vision, use the following procedure:

**1** Select a product to set up alternates for in Product Lookup.

	Home Page M	Customer aintenance	Custome Service	er 🛛 🖉 Retail / PO	JS 📐	CRM 1anagement	Product Managemer
Product Lookup   M luct: (PIL-32260) PE	ain   UOM   Costs / Pi N,BPT,EYTH,RT,MD,BK,2	rices   Location PK (276006)	is   Vendors	Contracts Alternal	es <mark>(</mark>   Usag	e   Wholesaler	Machines   RC
Description PEN,	BPT,EYTH,RT,MD,BK,2P	K	هــــ ۱۰ ۲	1000	.6		
Alternate Produc	t Force Substitution	n Preserve S	ub From Price	Permit Sub To Diffe	rent GP <b>\$</b>	Threshold GF	۶%
PIL-32220		in i Ei	~	Lower Gross Profit	•	5.00	
PEN, BP, ESYTCH, F	ETR,MED,BK						
					Add	d Remo	ve
					1		
Product Number	Description	Force Sub	Preserve Sub F	romPrice   Permit Sub	to Diff GP	Threshold GI	P%
PIL-32250 PIL-32261	PEN, BPT, EYTCH, RT, F.	. False False					
PIL-32220	PEN, BP, ESYTCH, RETR	True	True	Lower GP		5.00	
					A	ccept	Cancel
					216-	rahawa Dradu	at II adatas
					Wa	renouse Produ	et o poates

#### **2** Go to the Product Management tab, Alternates screen:

- **3** Type the Alternate Product number in the Alternate Product field.
- 4 Check the "Force Substitution" check box if this Alternate Product should automatically be substituted.

*Note:* Only one alternate part may be designated as the "forced substitution" part.

- **5** Check the "Preserve Sub-From Price" check box if you want to use the original item's price and the substitute item's cost.
- **6** Select the Gross Profit criteria for the substitute part
  - Select "Any Gross Profit" to take the substitution regardless of the gross profit dollar amount of the substituted item.
  - Select "Lower Gross Profit" to allow substituting to an item with a lower gross profit dollar amount than the original item but within a specified limit.

To set the limit of how much lower the gross profit dollar amount of the substitute item can be, as compared to the original item gross profit dollar amount, type a percentage in the "Threshold GP%" field.

• Select "Higher GP Only" to only take the substitution if the substituted item's gross profit dollar amount is greater than the original item's gross profit dollar amount.

#### Substitution Rules:

Substituting to an item with a higher gross profit dollar amount is always allowed.

Substituting to an item with a gross profit dollar amount equal to the original item's gross profit dollar amount is always allowed, as long as there are no irreconcilable unit of measure mismatch issues between the two items.

Substituting to an item with a higher price than the original item is not allowed.

#### 7 Click the "Accept" button.

### **New Vision Behavior**

If a product is added to the Current Order, if an alternate exists for an item and the item is noted as a "Forced Substitution", and the Customer is noted as "Always" substitute, and the search product is not noted as a customer substitute product exclusion, automatically substitute and display the alternate product ID and description.

When an automatic substitution is made, if "Preserve Sub-From Price" is checked in Alternates setup, the original item's price and the substitute item's cost are used.

### VSP+ Setup

To show part substitution icons on the VSP+ search results page, go to the Vision Configuration tab, system configuration screen, Vision Supply Point information folder, System Settings sub-folder



Check the "Equivalents Available" check box.

### **VSP+** Behavior

If A forced substitution is available in VSP+, the substitution icon shows that the product will be substituted when the user either goes into the details page or when they purchase the product. The price shown is the price of the substitute product, unless the substitute

product is configured to preserve the substituted-from price, then the price of the original, "substituted from" product will be used.



If equivalent products are available, the alternate icon is shown. You may turn off the display of these icons on the VSP System setting under the Vision Configuration tab, as described in the VSP+ Setup section.

In the above screen, the top part has alternate parts, and the bottom part has a forced substitute and alternate parts.

If an alternate part is taken, the details page and the confirmation page show a message stating that a substitution was made:



When a substitution is made, a line message is added to the cart and the invoice to indicate that the substitution was made:

🖉 Cart Confirmation - Mic	rosoft Internet Explorer								
🕞 🗸 🖉 http://localh	ost/VSPWeb22/English/Desk/Order	Confirmation.aspx?Time	=110243					MSN Se	arch 🔎
msn <sup>M</sup> ·	Search Web 👻 🧷 🗷	]   🗳 57ºF 🛛 🚱 Favi	orites 🔹 🙀 🕶 🏭	🔹 🛷 Spi	aces 🔻	[ My Ms	N 🛛 👫 🕢 -		
🔾 🕂 🏈 Cart Confirmat	tion				<u>ن</u>		🕅 👻 🛄 Page	• 💮 Iools • 🕢 • 🔇	a 🖻 🛍 📖 😂 🤹
1 mb	4			M	y Carts	Express	Ordering   0 Welco	rder History   Cart Ap me, Brian!   Active Ship	proval   My Account To: 001 Log Off
Supply	ON Point Advanced Search	2						2 lt Subt < Details >	Quotation 01AI0899 - em(s) in Cart otal: \$56.64 USD < Checkout >
Sale Products	Cart Confirmation > Re	ceipt							
Binders & Binding Supplies	Shipping and Billing A	Addresses				Help?			
Calendars & Planners	Change Ship To								
Files & Filing Supplies Forms & Record Keeping Furniture & Accessories Mailroom Materials	Ship To 001 BJS Office Supplies 239 North St. Chicago, Illinois 633	93	Bill To 239 North St. Chicago, Illinois (	53393					
Office Equipment &	Additional Information								
Supplies Janitorial & Maint Supplies	Your Purchase Order								
Pens & Desk Supplies	Your Billing Code								
Presentation Supplies	Special Instructions								
Paper & Envelopes									
Lists	Items	Description		01	11	<b>F</b> _14			
	Item Product	Description		QUY	Price	Price			
My Favorites	1 ACC-54075	7/8 x 11 Linburst S	g Data Binder for 14- beets, Light Green	3 EA	8.56	25.68			
	Line Message: Federal lav	required us to subst	itute this item in place	of ACC-5	3075.				
	2 PIL-32260	Refillable, Med. Poi	nt. Black Ink. 2/Pack	12 PK	2.58	30.96			
	Line Message: Your produ or value.	ct PIL-32261 substitu	ited with an equivalent	item for b	oetter qu	ality			
	Payment					Help?			
	Payment Method		On Account			*			
	Sub total	1			4	56.64			
	State Tax	1				2.83			
	Total amount \$USD	1			St	59.47			
		В	uγ						
	At	out Us   Priv <u>acy I</u>	Policy   Produc <u>t Sho</u>	wcase	Contac	t Us   <u>H</u> e	:lp?		
	-	and the second se						S Local intranet	₱ 100% ▼

# **Cost for Kits on Future Pricing Report**

In Activant Vision<sup>™</sup> 7.4, Build-to-Shelf Kits costs are calculated by summing the costs of the individual components. This cost is now included in the Future Pricing report, both on
the printed version and on the comma separated value export file. Here is a sample of the updated report:

19:01:07 Dec 21 2005	Future Pricing Analysis Report Warehouse: 053 FAD - GM ACCESSORIES Vendor: 56530 GMSPO									Page 1	
Part #	Product Cls Typ ABC OnH	Hand	Last Sold	12 Mos Usage		PO	%⊂hg	Cost Core	%Chg	Extended	Change
GEN17800578MB	532 901	3	12/05/05	18	Average: Last: Current: Future:	1127.200 1127.200 1204.000 0.000	<b>)</b> 100.00	0.000 0.000 0.000		3381.60 3381.60 3612.00 0.00	-3612.00

## **Real-time Price Update**

With Activant Vision<sup>™</sup> 7.4, Prices are updated in real time.

When updating a price level in parts management, if you select an effective date of today's date, Vision updates the price level when you save the change, rather than waiting until EOD.

If you select an effective date in the future, the system still waits until that date's EOD to update the pricing.

## **Quantity Pricing Breaks**

Activant Vision<sup>™</sup> 7.4 provides the ability for dealers and distributors to offer their customers price discounts for purchasing larger quantities of products. Discount price breaks are defined at the product level, and pricing logic has been modified to consider price break discounts. The calculated price will be a discount off of the customer price (not list price).

You may define up to 6 levels of quantity break discounts for each product.

## Configuration

A new checkbox has been added to the customer maintenance tab, preferences form to enable quantity break pricing. By default, this box is checked.

4	Vision Enterprise 7.4.24	- for: Preferred TSH Customers		
V	Home Pa	age Customer Cust Maintenance Ser	omer vice Retail / POS	CRM Parts
4	Customer Profile   Master	Accounting   Pricing   Price Level Det	ails 🌔 Preferences 🌔 ShipTo Main	n   ShipTo Pricing   ShipTo Preferences 🝺
Cus	tomer: 200152 Bakers Auto Par	rts		
	Order Processing		PO Requirements	
	Accepts Partial Shipments		PO Required	
	Accepts Backorders	Desktop Delivery	PO Match Pattern	
	Invoice Complete	- Qty Break Price Eligible 🔽	Rianket PO Match Pattern	
	from Wholesaler	Prohibit Returns		
	Complete Ship	Normal Shipping	BlanketPO	
	Billing Code Match Pattern			
	User Defined Field			
	- Document Prints			
	Invoice Discount Print	Show Only Net Price	Order Acknowledgments	Never
	Invoice Delivery Method	Print 💌	Backorder Acknowledgments	Never
	Invoice Message	Customer 200152 Invoice Message	Report Card Group	<none></none>
	Core Statement		Freight Manifest Customer Link	
	Monthly Reports		Department By Location Wit	hin Shin To Number
	Monthly Invoice Reports	Usage Report Day	Delimiter	
	Monthly Billing Sort	<none></none>	Usage By Page	-
	Usage Report	Company	Billing By Page	-
	Liezae Report Frequency	Monthly	Sales Oty Report	
	Consolidated lleage Cust #		Sales Gry Report	
	Di L D LOUIST#			
	Display Report Subtotals			
				Accept Cancel

To set up the quantity price discounts for a product, use the Part Management tab, Costs/ Prices form. There is a new tab on the lower right part of the form for entering quantity price breaks:

Vision Enterprise 7.4.2 - for: Preferred TSH Customers	
Retail / POS CRM Part Account Management Management Payable	ts Accounts Pricing Purchasing
Part Lookup   Main   UOM   Costs / Prices   Locations   Vendors   Co	ontracts   Usage   ROP Factors   Kit
Product: (ACD15-5151) 3033879 EXPANSION (891441)	
Description 3033879 EXPANSION	Costing
Prinipa	New PO Cost Effective 2/ 2/2006 -
List Price 1.005 Case Price Price	Current PO Cost \$1.081 PO UOM EA
Core Price 0.000 Calculation	Average Cost Last Cost \$0.000
New List Price Effective 2/ 2/2006 Y Bypass	Standard Cost Last Cost
Pricing Class 0150 - Delco A/C Parts Price Hold Bynass	
OE Price Lock	Type: CostLoad C GP C None © %
Warranty	Core Costs
Eligible 🔽 Schedule 24-40	Average Cost Current Cost \$0.000
Price Levels	Oty Prost Pricing Tax Information
Price Level Price	day break i heing i rax internation
115 - LIST 5 2.353	Qty Discount %
903 - ACDELCO WD 1.162	
902 - ACDELCO JOBBER 1.730	Level 2 20 12.00
	Level 3
Price Level Stores Add	Level 4
New Price 0.000 Effective 2/ 2/2006 Remove	Level 5
New Price Level New Price Effective	level 6
	Accept Cancel
	Warehouse Part Hadden
	warenouse Fart Opdates

Enter the quantity and discount percentages for up to six levels. Break levels must be entered in sequence (i.e. you cannot have break level 3 defined if break levels 1 and 2 are not defined)

### Use

When you have set up pricing and eligibility, the discount is automatic. During order entry, if a customer is set up as "eligible" for quantity pricing and the order quantity falls within the range of quantity break discount parameters, Vision adjusts the customer's price by the discount percent on the quantity pricing table. These lines are marked with a price source of "Q".

Quantity breaks will not be evaluated on lines where the price was already overridden.

🛃 Vision Enterprise 7.4.24 - for: Preferred TSH	Customers					
Home Page Customer Maintenand	ce Customer Service	Retail	/ POS	CRM		Parts
Customer Profile (F2)   Ship Tos (F3)   Current Order	(F4) Part (F5)	Catalog Parts (F6	i)   Customer H	istory (F7)	Part History	/ (F8)   Orde 🕞
Customer: 200152 Bakers Auto Parts > ShipTo: 001 - Bakers	s Auto Parts > Compa	ny: 15 - Chicago	Central WD > W	arehouse: 15	0 - MAIN PBC	0 WD 150
Parts acd15-5151	Any Word	<u>Search</u> 1 R	ecord(s) Found.	<u>C</u> a	italog	<u>O</u> ptions
Part # ACD15-5151	Pricing & UOM	Price Levels	Qty Breaks	Alternates	Compor	nents I F
Description 3033879 EXPANSION	Break Level Qua	antity Discount	*			
≥	Level 1	10 5.	.00			
Order Message	Level 2	20 12	.00			
Manufacturer AC Delco (ACD) Part Class 015 - Delco A/C Parts Part Type						
Minimum Sell UOM EA-1 Cust Total 3.470 Cores Sold / Loan 0./ 0 Per Car Oty 0						
Minimum Sell UOM         EA-1         Cust Total         3.470           Cores Sold / Loan         0 / 0         Per Car Qty         0           Customer Part History         Customer Core History         Customer Core History				Г	-Quick Ord	er
Minimum Sell UOM         EA-1         Cust Total         3.470           Cores Sold / Loan         0 / 0         Per Car Qty         0           Customer Part History         Customer Core History         Last Para         Last Car Qty	Pro Dies Seures	Laurian Na	Vender	PO Number	-Quick Ord Quantity	er UOM
Minimum Sell UOM         EA - 1         Cust Total         3.470           Cores Sold / Loan         0 / 0         Per Car Qty         0           Customer Part History         Customer Core History         Last Date         Quantity         UOM         Last Price         Last Core	re Pr   Price Source	Invoice No.	Vendor	PO Numbe	Quick Ord	UOM
Minimum Sell UOM     EA - 1     Cust Total     3.470       Cores Sold / Loan     0 / 0     Per Car Qty     0       Customer Part History     Customer Core History       Last Date     Quantity     UOM     Last Price     Last Core	re Pr   Price Source	Invoice No.	Vendor	PO Numbe	Quick Ord Quantity	er UOM EA - 💌
Minimum Sell UOM EA-1 Cust Total 3.470 Cores Sold / Loan 0 / 0 Per Car Qty 0 Customer Part History Customer Core History Last Date Quantity UOM Last Price Last Core	re Pr   Price Source	Invoice No.	Vendor	PO Numbe	Quick Ord Quantity	er UOM EA - 💌
Minimum Sell UOM     EA - 1     Cust Total     3.470       Cores Sold / Loan     0 / 0     Per Car Qty     0       Customer Part History     Customer Core     History       Last Date     Quantity     UOM     Last Price     Last Core       Whse     Part Number     Description	re Pr   Price Source	Invoice No.	Vendor Available	PO Numbe	Quick Ord Quantity 1 [1 ] Add To	er UOM EA - 💌 Order Price Class
Minimum Sell UOM EA-1       Cust Total 3.470         Cores Sold / Loan 0 / 0       Per Car Qty 0         Customer Part History       Customer Core History         Last Date       Quantity       UOM       Last Price       Last Core         Whse       Part Number       Description         150       ACD15-5151       3033879 EXPANSION	re Pr   Price Source   Sto	Invoice No.	Vendor Available	PO Numbe	Quick Ord Quantity 1 [1 Add To UOM [ EA,CS,PL	er UOM EA - I Order Price Class Delco A/C Parts
Minimum Sell UOM EA-1       Cust Total 3.470         Cores Sold / Loan 0 / 0       Per Car Qty 0         Customer Part History       Customer Core History         Last Date       Quantity       UOM         Whse       Part Number       Description         150       ACD15-5151       3033879 EXPANSION	re Pr   Price Source   Sto Sto	Invoice No.	Vendor Available	PO Numbe	Quick Ord Quantity 1 Add To UOM EA,CS,PL	er UOM EA - Order Price Class Delco A/C Parts

The part form has a new sub-tab added to show the quantity break parameters:

When a quantity pricing break is used, the current order form will have an icon added to denote the quantity break, and show the break levels when you hover the mouse pointer over the icon:

👹 Vision Ente	erprise 7.4.24	- for: Prefer	red TSH Cus	tomers				
<u>م</u>	Home P	age Ma	Customer intenance	Custom Service	er Retail / P	pos	CRM	Parts 🕨
Customer Pro	ofile (F2)   Ship	Tos (F3) 🌔 Cur	rent Order (F4)	Part (F5)	Catalog Parts (F6)	Customer H	listory (F7)   Part Hi	story (F8)   Orde 🕞
Customer: 2001	.52 Bakers Auto Pa	rts > ShipTo: 0	01 - Bakers Aut	o Parts > Comp	oany: 15 - Chicago Cen	tral WD <b>&gt; W</b>	arehouse: 150 - MAIN	PBO WD 150
Customer	200152			Contact		-	Order Number	M 🙌
Ship To Name	Bakers Auto Parts	8		Phone / Ext			• Standard	<u>N</u> ew Order
Address 1	2437 Industrial Blv	vd		Special Instr	Cust 200152 Ship To S	pecIn	C One Step	Accept Order
Address 2			_	Billing Code			C/M Pickup	- ·
Address 3				Order Source	02 - C/S Phone-In	-	C/M One Step	Payments
City State Zip	Chicago	IL 💌	60606	Customer PO				
Map Location	580 - Common Ca	arrier	- Оре	erator Hold 🗔			, dinne	Order <u>D</u> etails
Delivery Method	Normal Delivery		•	CSR	000439 - Chuck Brodri	ick 💌	CREDIT HOLD	
Action								
Sale	Product Mc	ore Disco	ount Calculato	)r				Price Hold
• Sale	Line 001	Part Nun	nber Ord	UOM Unit	tPrice UnitCost	Disc %	Override	Price Hold
<ul> <li>Sale</li> <li>Inventory Return</li> <li>Warranty</li> </ul>	Product         Mc           Line         001           ACD15-5151	Part Nun	nber Ord	UOM Unit	tPrice Unit Cost 3.470 1.190	Disc %	Override Price	Price Hold
© Sale ⊂ Inventory Return ⊂ Warranty ⊂ Core	Product         Mc           Line         001           ACD15-5151         3033879 EXPAN	Part Nun	nber Ord	UOM Unit EA 🔽   B/O Con	Price         Unit Cost           3.470         1.190           re Price         Core Cost           0.000         0.000	Disc % 0 List Price 3.470	Override Price Price Source	Price Hold Accept Line Remove Line
Sale     Inventory     Return     Warranty     Core	Product         Mc           Line         001           ACD15-5151         3033879 EXPAN	Part Nun	nber Ord Ship	UOM Unit EA -	tPrice         Unit Cost           3.470         1.190           re Price         Core Cost           0.000         0.000           tPrice         Ext Cost	Disc % 0 List Price 3.470 Margin %	Override Price Price Source	Price Hold  Accept Line Remove Line
Sale     Inventory     Return     Warranty     Core	Product         Mc           Line         001           ACD15-5151         3033879 EXPAN           Vendor         Vendor	Part Nun VSION Direct Ship	nber Ord	UOM Unit EA V B/O Cor Cncl Ex	tPrice         Unit Cost           3.470         1.190           re Price         Core Cost           0.000         0.000           tPrice         Ext Cost	Disc % 0 List Price 3.470 Margin %	Override Price Price Source	Price Hold Accept Line Remove Line
© Sale © Inventory Return © Warranty © Core	Product         Mc           Line         001           ACD15-5151         3033879           3033879         EXPAN           Vendor         ACDELCO (5104)	Part Nun Part Nun VSION Direct Ship	nber Ord Ship	UOM Unit EA V	tPrice Unit Cost 3.470 1.190 re Price Core Cost 0.000 0.000 tPrice Ext Cost Dt	Disc % 0 List Price 3.470 Margin %	Override Price Price Source List Price	Price Hold Accept Line Remove Line Local Stock Available 0
© Sale C Inventory Return O Warranty C Core	Product         Mc           Line         001           ACD15-5151         3033879 EXPAN           Vendor         ACDELCO (5104)	Part Nun VSION Direct Ship 40)	nt Calculato	UOM Unit EA. V B/O Cou Cncl Ex	tPrice Unit Cost 3.470 1.190 re Price Core Cost 0.000 0.000 tPrice Ext Cost Dt	Disc % 0 List Price 3.470 Margin %	Override Price Price Source List Price	Price Hold Accept Line Remove Line Local Stock Available 0
Sale     Inventory     Return     Warranty     Core	Product         Mc           Line         001           ACD15-5151         3033879 EXPAN           Vendor         ACDELCO (510*           ACDELCO (510*         10 or more (6 el 2: 20 or more (6 el 2: 20 or more (6 el 2: 20 or more (7	Direct Ship           40)           \$5,00% off           \$12.00% off	nber Ord	UOM Unit EA V B/O Cor Cncl Ex Trn Tag	tPrice Unit Cost 3.470 1.190 re Price Core Cost 0.000 0.000 tPrice Ext Cost Dt	Disc % 0 List Price 3.470 Margin %	Override Price Price Source List Price Mo Unit Price Core F	Price Hold Accept Line Remove Line Local Slock Available 0 Price Ext Price
Sale     Inventory     Return     Warranty     Core	Product         Mc           Line         001           ACD15-5151         3033879 EXPAN           Vendor         ACDELCO (5104)           Verdor         ACDELCO (5104)           vel 1: 10 or more (a)         vel 2: 20 or more (a)	Direct Ship           40)           9 5.00% off	nber Ord	UOM Unit EA V	tPrice Unit Cost 3.470 1.190 re Price Core Cost 0.000 0.000 tPrice Ext Cost Dt	Disc % 0 List Price 3.470 Margin % 4/12/200 er Qty UOM	Override Price Source	Price Hold Accept Line Remove Line Local Stock Available 0 Price Ext Price
Sale     Inventory     Return     Warranty     Core	Product         Mc           Line         001           ACD15-5151         3033879 EXPAN           Vendor         ACDELCO (5104)           Vendor         ACDELCO (5104)           rel 1: 10 or more (erel 2: 20 or more (erel 2: 2)	Direct Ship           400	nber Ord Ship Inv Return	UOM Unit EA V	tPrice Unit Cost 3.470 1.190 re Price Core Cost 0.000 0.000 t Price Ext Cost Dt	Disc % 0 List Price 3.470 Margin % 4/12/200 er Qty UOM	Override Price Source	Price Hold  Accept Line Remove Line Local Stock Available 0
Sale     Inventory     Return     Warranty     Core	Product         Mc           Line         001           ACD 15-5151         3033879 EXPAN           Vendor         ACDELCO (5104)           Vel 1: 10 or more @         el 2: 20 or more @	Direct Ship	nber Ord Ship Inv Return	DOM Unit EA V	tPrice         Unit Cost           3.470         1.190           re Price         Core Cost           0.000         0.000           tPrice         Ext Cost           Dt         0.0rds	Disc % 0 List Price 3.470 Margin %	Override Price Dist Price Ust Price Mo Unit Price Core P	Price Hold Accept Line Remove Line Local Stock Available 0 Since Ext Price

## VSP+ Use

Search Results - Microsoft Internet Explorer <u>File Edit View Favorites Tools Help</u> 🔾 Back 🔹 📀 - 🖹 🛃 🏠 🔎 Search 🧙 Favorites 🚱 🔗 - 🌺 📓 - 📙 🔇 💀 餤 🎇 🥰 🥸 Address 🥘 http://ve40dev.visionsupplypoint.com/English/Desk/Producti.aspx?Menu=10001904&OrderBy=SearchWeight,ListPrice,Product&PageCurrent=1&Tm 💙 🛃 Go 🛛 Links msn 🔨 🔹 💌 🛛 Search Web 👻 📶 📝 Form Fill 🔹 🗂 Allowed 🔹 🍇 🗸 🐔 Spaces 🔹 😰 My MSN 🛛 👬 🥹 🗸 💦 🔹 🛃 🐈 🙋 Search Results - 10 My Carts | Express Ordering | Order History | Cart Approval | My Account Welcome, Brian! | Active Ship To: 001 Log Off Vision SupplyPoint Search Printer/Machine Supplies Advanced Search Sale Products Search Results Now showing results 1 - 25 of about 40 Binders & Binding Supplies 1 2 Next Calendars & Planners Computer Hardware Icon Description Price Add To Order Files & Filing Supplies DayMinder® 14-Month Planner, Unruled 1 Month/Spread, 3-5/8 x 6-3/16, Black SKU : AAG-SK53-00 Category : Appointment Books Subcategory : Monthly Category : So more © 10.00% off Level 2: 10 or more © 25.00% off Level 3: 50 or more © 30.00% off Forms & Record Keeping 1 Buy Furniture & Accessories Mailroom Materials \$6.19 EA My Favorites Cash/Check Handling Add to Favorites Office Equipment & Supplies Add Msg Line Janitorial & Maint Supplies DayMinder® Monthly Planner, Unruled, 1 Mo./Spread, 6-7/8 x 8-3/4, Black SKU : AAG-G40000 Category : Appointment Books Subcategory : Monthly 1 Buy Pens & Desk Supplies Presentation Supplies Labels, Makers & Stamps \$14.19 EA My Favorites Add to Favorites Paper & Envelopes Add Msg Line Lists 1 Buy CollPRO<sup>™</sup> Monthly Planner, 14-Month, Ruled, 7-1/8 × 8-7/8, Black SKU : RED-CB1200CBLK Category : Appointment Books Subcategory : Monthly My Favorites Master Contract List \$15.19 EA My Favorites ~ Add to Favorites Add Msg Line 1 Buy Monthly Planner, Unruled, 1 Month/Spread, Phone Pages, 6-7/8 x 8-3/4, Black SKU : AAG-7012005 Category : Appointment Books Subcategory : Monthly \$15.59 EA My Favorites Add to Favorites Add Msg Line Internet eì

In VSP+, Product Search results indicate Quantity Break pricing with a "Q" icon. Hovering over the icon displays the available quantity breaks:

The Product Details Page displays a Quantity Breaks table depicting the available quantity breaks:



The Order Quotation page displays the "Q" icon on items with Quantity Price Breaks. This particular example shows how different line quantities can affect the unit price for a given product:





# Warehouse

# **Re-Print Packing List**

A new selection for Shipping Documents is available. You can now select "Print" when you right click on a transaction in the Customer History.



# **Accounts Payable**

# Add Multiple Receivers to a Voucher

On the receiving form, users can now select a single receiver, hold down <CTRL> and select multiple receivers, or hold down <SHIFT> and select a range of receivers. These receivers can then be added or removed from the current voucher all at once. Multiple worksheets may also be selected and printed at once.

## **Vendor Account Number**

Sometimes, you may be known to your vendor by several different names. For example, a company name and a warehouse name, or a DBA name and a corporation name. This may confuse vendors if you don't have an absolute way to refer to yourself.

Activant Vision<sup>™</sup> 7.4 has a new Vendor Master Maintenance field, Vendor Account Number. This is the account number assigned to you by the vendor, and can be set by editing field 29 in Vendor Master Maintenance. This field is optional, but recommended.

🖳 Task 5317 - A/P Check ven	dor number		X
VEND.MAST.HDRØ	The Systems House, AP - Vendor Master	Inc. 11/22/05 13:16: Maintenance	40
Vendor No.: EMCO 1. Vendor Name.: EMCO 2. Address 1: 3. Address 2: 4. City State: GRAN 5. Zip Code: 6003	D RAPIDS MI	** Correspondent Bank Address *** 6. 7. 8. 9. 10.	
11. Contact: 12. Telephone: 13. Fed Id/Ss∦: 14. 1099 Req: N 15. Temp Vendor.: 16. Pay Status: P	*	** Standard G/L Numbers *** 21. 22. 23. 24.	
17. Master Vend∦: 18. Duns ∦: 19. Buyer 001 20. Nonstk Whses: 001	Mindy Braithwaite	25. Std Vend No: 26. Always Discount: Y	
29. Account #: 1250	392887	28. Inventory Vendor: Y	
Ln#, (S#	), (R), (DELETE), (F≇	), (?), (0)Accept: 📕	
Ready	Ln	22, Col 62 CAP NUM	11

Vision prints the vendor account number on all accounts payable checks, whether laser or non-laser.

The vendor account number also appears on the vendor profile form in the Accounts Payable tab

👹 Vision Enterprise 7.4.1 - for: Prefe	erred TSH Customers					
◄ Home Page	Customer Cu Maintenance S	istomer Cl Gervice Manag	RM gement Ma	Product nagement	Account Payable	\$ 
Vendor Profile     Receivers     Current You	her Approve Youchers	Payment History   V	oucher Inquiry			
Vendor: EMCO EMCO						
Vendors 🛛	EMCO	<b>.</b>	Search 2 Re	cord(s) Found.	Opti	ons
Vendor Remit To EMCO GRAND RAPIDS, MI 60031		PO Address				
Phone	Fax	Contact				
		Payment Terms				1.20
Company Bank	Buyer	Master Vendor				
01 - INTERSTA 001		Account Number	1250392887			. u .
		Vendor Since	11/14/2005	Jpen Balance	\$0.00	1.1
		Durchause	MTD	YTD	Last Year	1.1
		Vouchered	\$0.00 \$  \$0.00 4	50.00 20.00	\$0.00	
		Paid	\$0.00	:0.00	\$0.00	
						111
		Last PU	her averaged b			
Vend No Vendor Name	Address	City	Phone Number	Primary Con	tact	Tempor
D1005 DEMCU,INC.	2120 FORDEM AVE	CRAND RADIO	(608) 241-1201			No
			J			NO
<						>



# Communications

## **Computer/Telephony Interface**

In order to support more rapid customer service, Activant Vision<sup>™</sup> 7.4 has the ability to identify an incoming call from a TAPI-capable phone system after the handset is picked up. This is called the Computer/Telephony Interface, or CTI.

If a customer can be identified by cross-referenced phone number, Vision displays the customer information on the customer profile form or the current order form. If no phone number is recognized, the user has the ability to quickly attach the incoming phone number to an existing customer record.

A new button will be visible on the Customer Profile forms on the Customer Service, POS, Customer Maintenance, A/R Inquiry and Home Page tabs.

## Setup

There are two things to set up in the CTI interface. First, entering customer's phone numbers, so that the correct customer record comes up when they call. Second, setting up the CTI behavior.

#### **Entering Phone Numbers**

To enter phone numbers for a customer, select the customer, then go to the new CTI Phone Numbers form in the Customer Maintenance tab:

👹 Vision Ent	erpris	e 7.4.23 - for: Pr	eferred TSH C	ustomers						×
<		Home Page	Customer Maintenance	Cust Ser	omer vice	Retail / PO	5 Man	CRM agement	Product Management	ŀ
🗐g 📔 Price Lev	el Deta	ils   Preferences	ShipTo Main   Sl	hipTo Pricing	ShipTo Pr	eferences   B	illing Codes	Contacts	CTI Phone Numbers	Þ
Customer: 901	320 AV	ERA MCKENNAN HOSP	ITAL							
11 - A										
1 . E . A										
Starting Nu	Imper		Add One N	umber						
Ending Nu	mber		Add Dange of	Numbere						
Com	ment	AVERA MCKENNA	Auunanye u	Numbers				An	Canaal	
								AC	cept Lancel	
Telephone	Com	ment			_					_
4057578	AVE	RA MCKENNAN HOSE	PITAL							
4057579	AVE	RA MCKENNAN HOSF	PITAL							
4057576	AVE	RA MCKENNAN HOSP	PITAL							
4057577	AVE	RA MCKENNAN HOSP	PITAL							
4057574	AVE	RA MCKENNAN HOSF	PITAL							
4057575	AVE	RA MCKENNAN HOSP	PITAL							
4057572	AVE	RA MCKENNAN HOSF	PITAL							
4057573	AVE	RA MCKENNAN HOSF	PITAL							
4057570	AVE	RA MCKENNAN HOSP	PITAL							
4057516	AVE	RA MCKENNAN HOSF	PITAL							

If entering one number for this customer, enter it in the "Starting Number" field and click the "Add One Number" button.

If entering a range of consecutive numbers, Enter the first number in the "Starting Number" field, and the last number in the "Ending Number" field. Click the "Add Range of Numbers" button to generate the list of entries.

*Note:* Do not use dashes in the number. For example, to use the number 321-4567, enter "3124567".

When you are finished entering numbers, click the "Accept" button.

#### **CTI Behavior Setup**

To set up the CTI behavior, go to the new Preferences form in the Home Page tab:

🛃 Vision Enterprise 7.4.23 - for: Preferre	ed TSH Customers	
Home Page	stomer Customer Retail / PC htenance Service Retail / PC	DS CRM Product Management Management
	Home Page   Customer Profi	e   Product   Vision Back Office   Preferences
Customer: 901320 AVERA MCKENNAN HOSPITAL > 1	Warehouse: 001 - INTERMETRO OFFICE PROD.	
CTI Preferences		
🔲 Enable the interface with my telephone		
Automatic Search Options Search when my phone rings Search when I answer my phone Don't search, just enter the phone number for me Usplay alerts tor phone calls When the phone number matches a customer, switch to this display: When the phone number does not match, switch to this display:	Tab Creation Options         Always use an existing tab         Create a new tab for every search         Use an existing tabil not busy, otherwise create a new tab         Change the name of a new tab to the customer number         Tab Removal Options         Remove an automatically created tab         A transaction is completed         When I hang up the phone	
Change these settings only when so advised by your system administrator.		
C Use TAPI Drive		
🔿 Use Data File		
C Use External Service	Apply Now	

To enable the CTI feature, check the "Enable the interface with my telephone" check box.

#### Automatic Search

This set of options controls what is automatically displayed when the phone rings or is picked up.

You can select one of the following behaviors:

- Search when my phone rings
- Search when I answer my phone
- Don't search, just enter the phone number for me

The "Don't search..." behavior brings up the customer search form, and enters the telephone number of the caller in it.

To Display a dialog box with the phone number of the caller when the phone rings, check the "Display alerts for phone calls" check box.

### Tab Creation/Removal Options

#### Creation

When the phone rings or is picked up, Vision can create a tab or allow you to work in an existing tab. Choose one of the following behaviors by clicking the radio button:

Always use an existing tab

This behavior switches the active tab to the existing Customer Service tab.

Create a new tab for every search

This behavior always creates a new Customer Service tab.

• Use an existing tab if not busy, otherwise create a new tab

This behavior switches the active tab to the first Customer Service tab that doesn't have an active customer. If there is no such tab, Vision creates a new Customer Service tab.

If you wish to have a newly created tab used for CTI re-labeled with the phone number of the incoming call, check the "Change the name of a new tab to the customer number" check box.

#### Removal

When the call or transaction ends, you can have Vision remove newly created tabs. Check one or both of the check boxes in the Tab Removal Options box.

#### **Telephone Integration**

Only change the options in this box when directed to do so by Activant Customer Support.

## **Remote Order Entry**

Activant Vision<sup>™</sup> 7.4 provides the ability for a customer to enter an order into Vision GUI remotely. With a restricted login, the customer can enter orders and use the catalog, but not change any part of the system or see proprietary information.

This functionality is accomplished with two new job roles: Remote GUI Order Entry and Automotive Catalog Remote User.

### Setup

To enable a remote user, create the user in Vision Configuration.

Assign them only the job roles Remote GUI Order Entry and Automotive Catalog Remote User.

🛃 Vision Enterprise 7.4.18 - 1	for: Preferred TSH Customers
CRM Parts	A/R Purchasing VSP Vision System Admin
System Configuration   Security	Maintenance   Active Users   Vision File Transfer
🕀 🛅 Security Configuration 🛛 🔼	이 그가 한 것 없다. 이번 이번에는 그가 한 것 없다. 이번 것
🖻 🛅 User Configuration 👘	User ID remoteu Name Remote User
User Maintenance	General Restrictions Remote
Jim Leineweber	Customer ID 200152
Barry Johnson	Sourcing
Bill Diubu	
Brian Motarland	Warehouse Source Warehouse Transfer Unly
Brian Swanson	Transfer Only
Andrea Crosbu	070 - STORE #07 FOR WD 050 Yes
Chris Cook	Add nellioye
Chuck Brodrick	
Cindy Bing	Roles
Davis Anthony	Boles Available Boles Assigned Make roles same as
- 📑 Donna Jacoby	
📑 Debbie Landers	A/R Users Automotive Catalog Hemote User
📑 David Sander	Accounts Manager
📑 Dave Tjaden	Accounts Payable Manager
📑 Frank Stella	Accounts Receivable >>
📑 Jaime Leineweber	Automotive Latalog Administation
🔤 Jason Gibbs	Automotive Catalog Administration POS
📑 Jean Heckman	Automotive Catalog User
Julius Overbeck	Automotive Catalog User POS
🔚 Ken Speaks	Contract Manager
📑 Kevin Kay	Credit Manager
📑 Kris Ryan	CRM Manager
📑 Kris Ryan	
Lisa Hoglund	E-Catalog URL 63 172 33 116 Delete
🖂 🖆 Lisa Kovach	Accept

Also, you need to assign the available sourcing warehouses. Do this by selecting a warehouse in the Sourcing drop down and clicking the "Add" button.

### Use

After setting up the remote user, as above, they will be able to log in to your Vision computer. They will only be able to see the Order Entry tab, and a limited subset of forms from that tab:

🖑 Vision Enterprise 7.4.4 - for: Preferred T	5H Customers				
Order Entry					
Ship Tos (F3) Current Order (F4) Part (F	5)   Catalog Par	ts (F6)   Custor	ner History (F7)   Ord	ler Inquiry (F9)	
Customer: 380825 FT. MYERS AUTOMOTIVE > 9	<b>ShipTo:</b> 001 - FT.	MYERS AUTOMO	TIVE > Company: 03 -	Service Central Meyers > <b>War</b>	ehouse: 030 - Part Sho
Customer 380825	Α	Contact	,	Order Number	<u>N</u> ew Order
Ship To Name FT. MYERS AUTOMOTIVE	2	Phone / Ext	941-936-0081		Accept Order
Address 1 P. O. BOX 7106		Special Instr		Urder Lype	
Address 2		Customer PO		se Stanuaiu	
Address 3	Ope	erator Hold 🔲 🛛			
City State Zip FORT MYERS FL	▼ 33911-71				Order <u>D</u> etails
Method Normal Delivery	-				
Line         001         Part Number         Ord           ACDR45TS         1           5613957         5948K         1	EA · 💌		nit Price 1.770 Core Price 0.000 ist Price	Ext Price 1.77	
			0.000		
	4 V				
Notes				Local Stock	AcceptLine
1				Available 0	Remove Line
Line Action Part Number De	scription		Order	Qty UOM Unit Price Co	re Price Ext Price
S 001 Sale ACDR45TS 56	13957 SPARK PL	.UG		1 EA 1.770	0.000 1.77
•					Þ
Ord Num: New Order Ord Date: 2/8/2006	Ord Lines: 1	Mdse: 1.77	Tax: 0.00	Ord To	tal: \$1.77 //.

The Sourcing form has been heavily restricted for remote users.

The controls that are invisible to the remote user are:

- Purchase Order History Group Box
- Product Purchase Order Information Group Box
- Vendor Source for Purchase Order Group Box
- Force to ship check box
- *Note:* Sourcing warehouses to be displayed are restricted to the source warehouses for the remote user which are setup in User Maintenance.

## **Bisync XT Electronic Data Interchange**

Activant Vision<sup>™</sup> 7.4 supports bisync dial-up communications to receive XT orders from customers. XT is the format used by Activant to receive and process EDI Orders from customers. These orders can be small online jobber POs or large End of Day stock orders.

If you wish to use this feature, call your Activant sales representative to schedule an installation.

### Use

To use this feature, a customer will create a purchase order and transmit this purchase order to the Vision system using a bisync modem. This modem will automatically answer the call and accept the file. Vision will process the file, validate the data, and create a Vision order.

If Vision detects errors, the order will be put on hold awaiting manual EDI error correction and a CRM event will notify an operator. When errors occur, the EDI Administrator will want to resolve them using the EDI Manual Error Corrections maintenance. This is accessible in Back Office, through the main menu, Order Processing, EDI Processing, Error Correction Entry.

## Setup

To set this feature up, Activant will need to install some communications software on your Vision system. If you are required to install this software, the instructions will be included with the CD.

You will need the following equipment and services to use Bisync XT EDI:

- At least one line dedicated to a bisync modem. This modem should be capable of using the Bell 201C protocol. The UDS2140 modem currently in use by customers can be used.
- A CLEO SYNCcable+. This is used to convert synchronous communications to asynchronous communications.
- A Windows PC which will run the CLEO software and the XTInbound Gateway service to watch for incoming file. This PC will require the Microsoft .Net Framework 2.0

Bisync XT Electronic Data Interchange Setup



# VSP+

# **VSP+ Custom Startup Page**

VSP+ now includes the ability for you to create your own startup page using HTML which will display when your customers first log on instead of the product showcase. The header, footer and left side navigation areas of VSP+ will remain unchanged.

To enter HTML page data, go to the Vision Configuration tab, System Configuration form, Vision Supply Point Information folder, About Us Data sub folder. You may make a custom startup page for each VSP+ company.



Enter your HTML in the Custom Startup HTML field, of the Custom Startup HTML tab.

To test your HTML without going live, click the "Test Startup" button. This brings up a web browser with the rendered startup page in it. Close the browser to go back to editing.

When you are ready to publish your new custom startup page, Check the "Bring Custom Startup Live" check box, and click the "Accept" button.

Upload any pictures to the Custom Startup Images tab:

To upload an image, Right click on the Image space.

Right clicking will bring up a menu, click "Load Image From File".



Navigate the file selection dialog box to the image you would like to upload.

Note: Only BMP, JPG, and GIF files may be uploaded. Each image must reside in a subdirectory called "startupimages". Any HTML that references these images must refer to them using the general format "startupimages/imagename.ext".

## **VSP+ Hierarchical Searching**

VSP+ now includes an "alphabetical, hierarchical listing" of all manufacturers, products, and models, as an alternative to using the existing "targeted search" machine matching feature. Instead of keying in a portion of the manufacturer name or the product model number, you can now instead locate a product in a list view.

A new section has been added to the existing machine matching page that provides the list of possible machine categories. For example, PRINTER DOT MATRIX, PRINTER LASER, FAX, CALCULATORS, etc. When you click on one of these links, a new web page is displayed, allowing you to further drill down into the machine matching database. This section appears immediately below the existing "targeted search" input field.



Here is an example of the new search feature:

To start searching hierarchically, click on one of the machine categories.

After clicking on a category, VSP+ shows a list of manufacturers of machines in that category:



Click on a manufacturer to get a list of the machines in that category made by that manufacturer:

Maching Matching Search	h Results - Microsoft Internet Explorer	
<u>F</u> ile <u>E</u> dit <u>V</u> iew F <u>a</u> vorites	Tools Help	<i>.</i>
🕒 Back 🝷 🕥 🕤 💌 🚺	🖹 🏠 🔎 Search 🤺 Favorites 🤣 🍙 😓 🕋 🧫 🐼 🔛 😵 🏭 🧐 🕉	
Address ど http://qasupplies.visi	ionsupplypoint.com/English/Desk/matchiteml.aspx?Category=CALCULATOR&Mfg=SHARP&Time=122207 🛛 🔽 🚱 Go 🛛 🛛	nks »
msn <sup>M</sup> -	🖌 Search Web 🔻 🖉 🔽 📝 Form Fill 🔻 🕁 Blocked (190) 🔹 🏹 🛪 🐝 👻 🐝 Spaces 💌 😥 My MSN 🛛 🐰 🥥 🔹	
🚮 🔹 🛃 🖶 🙋 Maching Ma	atching Sea	х
Visit SupplyP	My Carts   Express Ordering   Order History   Cart Approval   My Account Welcome, Brian! Log Of On Coint Advanced Search Printer/Machine Supplies	t f
Sale Products	LIST OF MACHINES FOUND FOR SHARP, CALCULATOR	
Binders & Binding Supplies Calendars & Planners Computer Hardware	Now showing results 1 - 25 of 41 1 2 Next	
Files & Filing Supplies	Model 1105	
Forms & Record Keeping	8180	
Furniture & Accessories	8181	
Mailroom Materials	EL1192BL	
Cash/Check Handling	EL1192C	
Office Equipment &	EL1192G	
Supplies	EL1197 IV	
Janitorial & Maint Supplies	EL1197G	
Pens & Desk Supplies	EL1197GII	
Presentation Supplies	EL1197GIII	
Labels, Makers & Stamps	EL1197IV	
Paper & Envelopes	ELIGITA	
LISTS	F11626	
My Equaritan	EL1628	
My Favorites	EL1630A	
	EL1630G	
	EL1801A	
	EL1801C	
	EL2192C	
	EL2192G	
	EL2192611	
	EL2192P	
	1 2 Next	
	About Us   Privacy Policy   Product Showcase   Contact Us   Heln?	
		<b>M</b>
e	🌍 Internet	



Click on the product name to get a list of the supplies for that model:

## **VSP+ Search Enhancements**

VSP+ Product Search now allows searching with or without the manufacturer prefix. The search will also return parts when either the butted number (for example: ACC3545A) or the un-butted number (for example: ACC-3545A) is entered.

## VSP+ Custom Banner Image/Link

There have been requests to add the ability to have VSP+ link to a third party "Chat" tool. The link to the tool should be visible all the time and clicking on the image will bring up the tool. Rather than limit this to a specific third party chat tool or even any chat tool, an area of the header will be reserved for a custom banner image with an associated custom Internet link.

The new image and link displays in the header section, to the left of the user's shopping cart:



To set up the link and the displayed image, follow the following instructions:

**1** Go to System Configuration, Vision Supply Point Information, About Us Data.

2 From there, click on the folder for the the instance of VSP+ to which you would like to add the link and image:

**3** Click on the "Custom Banner Image" sub-tab.

#### **4** Type the Link URL into the Custom Banner URL field.

This is the web page to bring up when the banner is clicked.

- 5 Right click on the Image to upload a new image to display in the VSP+ Banner. Right clicking will bring up a menu, click "Load Image From File".
- 6 Navigate the file selection dialog box to the image you would like to upload.

This image should be 200 pixels wide by 79 pixels tall, or less.



# **VSP+ Exception Message**

Instead of an unfriendly technical error message, a new error message has been developed that displays a unique error number and contact information so that the user can request assistance.

To configure this error message, go to VSP Management, "Vision SupplyPoint Information", "About Us" maintenance to enter values for the "Support Phone Number" and "Support E-Mail Address" fields.



# **System Administration**

## **Backoffice Password**

The Automotive Backoffice can now be secured by password. Each menu can have a different password. In addition, ECL has it's own password, and there is a master password.

To activate this feature, set the passwords in Automotive Backoffice, menu 12.6.9.

🗒 Automotive Menu		
User: 44 FLAUTO ***	• SYSTEM ADMINISTRATION ***	12/21/05
1 2 3 4 5 5 7 7 8 9	Printer Administration File Analysis and Tuning System Files Review Software Maintenance Purges and Rebuilds User Administration Data Conversion Menu <u>Clear Order Lock Ryte</u> Menu Password Maintenance	
Ent	er Selection, 'END' or 'HELP'	

The password maintenance menu looks like this:

💂 Automotive Menu		
	*** AUTO PARAMETER PASSWORD MAINTENANCE ***	
1. MENU 1: 2. MENU 2: 3. MENU 3: 4. MENU 4: 5. MENU 5: 6. MENU 6: 7. MENU 8: 9. MENU 8: 9. MENU 9: 10. MENU 10: 11. MENU 10: 11. MENU 11: 12. MENU 12: 13. MENU 13: 14. MENU 14: 15. MENU 15:	16. MENU 16: 17. MENU 17: 18. MENU 18: 19. MENU 19:	
20. ECL PSWD:	21. MSTR PSWD:	
ENTER LINE ♯ TO CH	IANGE,"S≸" TO STEP,DELETE TO DELETE,0 TO ACCEPT:∎	

# ePartInsight

The PartInsight data warehouse provides Activant's large-scale data repository to consolidate data across Parts Distributor Operations and across Program Group members. This data warehouse platform provides a foundation to Activant's web enabled eBusiness Intelligence solutions support advanced analytical applications by customer, product, inventory and operations management topic areas.

The Activant Vision<sup>™</sup> 7.4 interface to ePartInsight has the following features:

- System configuration support for PartInsight "supplier numbers" and "locations".
- Tools to allow the Data Warehouse Communications Server to connect to the Vision server.
- A mechanism for automatically creating two files (inventory changes and sales transactions) named and formatted appropriately on a daily basis.
- A mechanism for creating "inventory refresh" files (in virtually the same format as the daily inventory files) for specified locations upon request.
- A mechanism for creating sales transactions files for past dates upon request.
- A mechanism for removing old files after a number of days have passed.

## Configuration

The configuration of PartInsight reporting locations is integrated to the Vision Configuration form as a node within the configuration tree. It is only available to users with the FILE MAINTENANCE ADMIN job function.

#### A sample screen shot

🖉 Vision Enterprise 7.4.1 - for: Preferred TSH Customers						
CRM Par Management Manage	t Accounts Pricing ment Payable Pricing	Purchasing Conf	/ision iguration System Admin ►			
System Configuration (  Security Maintenance   Active Users   Yision File Transfer						
CRM Information     Customer Information     Dealer Information     ePartInsight Reporting Locatio     ePartInsight Reporting Locatio     O1 - Service Parts     O2 - Part Shop Express     O3 - Service Central Meye     o1 - Storage Central WD     o6 - Part Shop Express - I     O6 - Part Shop Express - I     O7 - Part Shop Express - I     O8 - Part Shop Express - I	The Activant PartInsight Business Intelligence system uses "Suppliers" as the business unit for reporting and analysis. Use this form to control which of your warehouses and companies are associated with each reporting location, and to enter the names of those locations as you'd like to see them in the analysis.					
	Reporting Name Part Shop Express Address 2316 N. 95th St. Gite Decla	receivable balances from these companies will be reported for this supplier.	in these warehouses will be reported for this location.			
O9 - Parts Shop Express -     O9 - Parts Shop Express -     O1 - Battery PROs     O1 - Battery PROS - FM	State FL - FLORIDA	✓ 02 - Part Shop Express <ul> <li>03 - Service Central M</li> <li>04 - Parts Shop Expres</li> </ul>	010 - Part Shop Expres     011 - Part Shop STP -     011 - Part Shop STP -     012 - Part Shop STP -			
22 - TEST COMPANY FC     Test COMPANY FC     Miscellaneous Information     Product Information	Country USA	05 - Storage Central W     06 - Part Shop Epxress     07 - Part Shop Express	013 · Part Shop STP ·     015 · Part Shop STP ·     015 · 019 · TEST FEE			
🗄 🛅 Warehouse	🔽 Send Lost Sales Data	09 - Parts Shop Expres	<ul> <li>U2U - Part Shop Expres</li> <li>021 - Part Shop Tampa</li> </ul>			
	Price Level for List Price <use file="" on="" price=""></use>	10 · Warranty and Cor 11 · Battery PROs	022 - Part Shop Tampa 023 - Part Shop Tampa			
	Price Level for Bucket 1 113 - List 3	12 · Battery PROS · F 13 · TEST	025 - Part Shop Tampa 029 - 029 TEST FEE W			
	Price Level for Bucket 2   114 - List 4	22 - TEST COMPANY	030 - Part Shop Expres			
	Price Level for Bucket 3   125 - DEALER 5		032 - Part Shop FTM -			
	Price Level for Bucket 5 146 - JOBBER 6		Accept Cancel			

To properly configure your DataWarehouse feed using ePartInsight, contact your DataWarehouse/ePartInsight administrator or the Activant help desk.

ePartInsight requires a permanent connection to the Internet for the Vision server and correct configuration of that connection. When you set up ePartInsight, Activant Support will help you configure your Internet connection.

## **Manual Data Extraction**

Under the System Administration tab, a new form has been added to allow manual data extraction.

🛿 Vision Enterprise 7.4.1 - for: Preferred TSH Customers				
CRM Part Management Manager	Accounts nent Payable Pricing	Purchasing Vision System Admin		
System Configuration				
Vision Administration	Check the PartInsight reporting locations that should send a full refresh of inventory during the next End of Day process. <ul> <li>01 - Service Parts</li> <li>02 - Part Shop Express</li> <li>03 - Service Central Meyers</li> <li>04 - Parts Shop Express /S4</li> <li>05 - Storage Central WD</li> <li>06 - Part Shop Express - Itago</li> <li>08 - Parts Shop Express - St.P</li> <li>09 - Parts Shop Express - St.P</li> <li>09 - Parts Shop Express - FM</li> <li>11 - Battery PR0S</li> <li>12 - Battery PR0S - FM</li> <li>22 - TEST COMPANY FOR QC</li> </ul> Save Changes	Choose a date, then press the "Extract Daily Sales" button to extract PartInsight sales data for that specific date 12/21/2005 C Extract Daily Sales		

Normally, a single full inventory extraction is performed at the start of the ePartInsight service, and only "partial" extractions are needed on successive days, to report changes.

From time to time, ePartInsight data warehouse administrators may request a full inventory refresh. Check the locations for which a full refresh is requested and press the "Save Changes" button. The full refresh will be performed during the next end of day process.

It is also possible that extracting sales data for specific days in the past is desired. Choose the desired date and press the "Extract Daily Sales" button. The extraction for that day will be immediately performed, and will be available the next time the ePartInsight data warehouse downloads from the server.

### **Automatic Processing**

Two new programs will be added to the end of day process - one for inventory extraction, and the other for sales transaction extractions. Files older than two weeks are deleted by the end-of week process.


# Supplementary Enhancements

# **Printer Selection in Order Entry**

With Activant Vision<sup>™</sup> 7.4, you can select which printer to use from the Order Entry screen.

There is a new box on the Current Order forms that lets you select the printer and document to print:

🖉 Vision Enterpris	e 7.4.27				
<	Home Page Cu Mair	stomer Custo itenance Serv	mer ice Retail / PO	5 CRM Management	Part Management
🗃 Customer Profile (F	2)   Ship Tos (F3)  Curre	nt Order (F4)   Part (F5	)   Customer History (F7)	Part History (F8)   Orde	r Inquiry (F9)   A/R 🕞
> Warehouse: 050 - F	AD - WD				
Customer		Conta	ict 🛛	🚽 Order Num	ber 🙀
Ship To Name		🛛 👔 🦹 Phone / E	xt	OrderType Standard	New Order
Address 1		Special Ins	tr 🛛	C One Step	Accept Order
Address 2		Billing Cod	le	C C/M Pickup	
Address 3		Order Sour	ce	C/M One St	ep Payments
City State Zip		Customer F	0	C Rebill	
Map Location		Operator Hold	-	- Guore	Hide
Delivery Method		- CS	R	<b>•</b>	
Company	-	Order Summary		Document Print	
Warehouse	-	First Invoice Date	UUD Merchandise	Printer Queue	<u> </u>
Sales Rep	-	5/ 4/2006 💌	Disposal Fee	0.00 Document	C Invoice
Sales Rep 2	ine>	#Payments	Restocking Fee	0.00	
% Sales Rep	% Sales Rep 2	Credit Terms	Freight	0.00	
Promo ID	,		Delivery	0.00	
Blanket P0		Misc Charge None	s) 🔽 🔤	0.00	
Job Number		Estimated Ta	ах Ханан Канан	0.00	
			ExciseTax	0.00	
Jurisdiction	<u></u>	Transaction Date M	In Urd Surcharge	0.00	
Demand Order 厂	Bypass Budget 🗖	57 4/2006 💌		0.00	
Complete Ship	<b>_</b>	As of Date	Discount %		
Action Proc	duct More Discou	nt Calculator			

To set up the Document Print box, go to the Vision Configuration tab, System Configuration form. The printer information can be set for each warehouse. Go to the Logistics sub-folder for the warehouse:.



In the OE Override Print Queues box, indicated above, select the print queues that the documents should be able to print to.

Printer selection in Order Entry is only available for Automotive customers.

# **Kit Inventory Update**

Vision supports two kinds of kits; Build-to-Shelf Kits and Demand Kits. A Demand Kit is not assembled until the pick ticket is processed. A Build-to-Shelf Kit is pre-assembled and appears as only a single line on the order.

With a Demand Kit, the components remain available for individual sale up until the point that they are sold.

With a Build-to-Shelf Kit, because the components have already been packaged up with the kit, they sit on the shelf in a "kitted" condition and are not available for individual sale.

If the kit type is Build-to-Shelf, Vision updates usage of kit components either at EOD, or immediately (based an indicator on the "kit" form in parts maintenance). Demand kit usage statistics for kit components are updated during end of day.

If you would like to not update the inventory for Build-to-Shelf kits, go to the Vision Configuration tab, System Configuration form, warehouse folder. The update setting can be set for each warehouse. Go to the Purchasing sub-folder to set the check-box:

Vision Enterprise 7.4.27 - for: P	referred TS	H Customers	counte		_	
Retail / POS Managem	ent 🗹 M	anagement	Payable	Pricing	Purchasing	Configuration
) System Configuration (  Security N	1aintenance	Active Users   Vision	File Transfer	_	_	
Warehouse Ot1 - CHICAGO SUPF Main Warehouse Corder Processing Fee Warehouse Warehouse Warehouse Ot1 Replenishment 002 - CHICAGO SUPF	Purchasir Allow O Activ Update C Sales Lax	g Options ver Receiving ☑ T Purchase Stockouts Create Individual Purc tivate Furniture Purch ate Wholesaler Stock U omponent Usage for B Jurisdiction 100001 s	rack Lost Sales from Wholesaler chase Orders By Customer Order ase Orders Upon Generation Purchase Orders pon Saneoration uild to Shelf Kits tate of Wl	ABC Classification     Perform ABC Cla     ABC Model      ABC Model      Additional      Warehouses     to Combine     for     Classification	on ROP C ssification A one> 002 - CHICAGG 003 - BUSINES 004 - RETAIL / 005 - BUSINES 006 - TEST	Alculation
	Pricing Model Price Lew Update	None> None> st <none> Load sGlobal</none>	Purchase Ord Print Contact PO Fax Logo PO Laser Logo	er Print Options on PO tshbw.eps tshbw.pcx	MfgAvg O Upon © Monti # of POs	Lead Time Calc PO Receipt hly to Include <sup>10</sup>
Logistics Order Processing Fee Warehouse	Vendor Tr Vendor	ansmission Sequence	Facility	Code Account	Order Ta	ker Add
Warehouse EDI	Vendor	VendorName	Eacility Code	Description	Account	
Heplenishment 007 - PICK BY ORDEF 008 - CONTRACT FUI 009 - LOCATION 009 010 - TEST SJB 012 - Office Depot Inv 018 - BENTAL WARF	SPR1 SPR2 UNIT1 UNIT2 UNIT2	SP RICHARDS SP RICHARDS UNITED STATIONE UNITED STATIONE UNITED STATIONE	01 02 CHI SLK CLV	SPR Atlanta SPR Charlotte UNI Chicago-Carol S UNI Salt Lake City UNI Cleveland	753432 753432 753432	RFP RFP
O99 - DAMAGES WAF		Burn		A Same	Accept	Cancel

If the box is checked, the component usage is updated during PO acceptance. If the box is not checked, usage is not updated at the warehouse level.

## **Multi-store Sales**

A customer can purchase from multiple stores. When a customer orders from a location other than his normal serving location, the identity on the invoice and taxation is drawn from the selling location, not from the customer defaults. If a customer receives parts from an alternate location, he wants to see the name and address of that location on the invoice.

To do this, Activant Vision<sup>™</sup> 7.4 allows you to select a Company ID for the customer, at the warehouse level. If a Company ID is selected at the Warehouse level, it will be used

to determine what address prints on the invoice, otherwise the customer's Company ID will be used.

To set up the Company ID, go to the Vision Configuration tab, System Configuration form, warehouse folder. The Company ID setting can be set for each warehouse. Go to the main sub-folder to set the Company ID:

🖑 Vision Enterprise 7.4.27		×
Retail / POS CRM	Parts A/P Pricing Purchasing Vision Configuration	*
System Configuration Security	Maintenance   Active Users   Vision File Transfer	
🖻 🛅 Warehouse	Warehouse # 050 Inventory Class Sellable Inventory	
	Warehouse Address Information Warehouse Defaults	-
📑 Inventory Manage	Name MAIN PBP WD 050	
- 📅 Purchasing		
	Abbreviation 1000 Bank   05001 - BANK	
Eee Warehouse	Address Line 1   500 WATERBURG PARK Company ID VISN - Vision Enterprise	
Warehouse EDI	Address Line 2 Tax (None)	
📅 Replenishment	Address Line 3 Jurisdiction TSHV - TSH Vision Demo	/
⊕	City ST PETERSRUBGH	
□		
+ + + + 060 - STORE #06 FOI		
🗄 🚝 061 - 061 CORE	Phone Number   800-252-3673	
🕀 📅 062 - 062 WARRANT	County (None)	
⊕ 📅 065 - 065 SCRAP		
	Supporting Warehouses	
072 · 072 WARRANT	Core Whse 051 - 051 CORE	
🕀 📅 075 - 075 SCRAP	Warranty Whee 052 - 052 WARRANTY	
⊕	Scrap Whse 055 - 055 SCRAP	
1081 - 081 CURE		
085 - 085 SCRAP		
🗄 📅 150 - MAIN PBO WD		
🗄 📻 151 - 151 CORE		
	Óccent Cancel	
100 - 100 SURAP		

# **Barcode Expert Import**

Barcode Expert now allows the import of barcodes to Vision. To do this, you need to set up the manufacturer code cross references and import the barcodes from the distribution file.

### Set-up

To set up the manufacturer code cross references, go to the Vision Configuration tab, System Configuration form, Product Information folder, Manufacturer Abbreviation Xref sub-folder:

🛃 Vision Enterprise 7.4.27 - for	Preferred TSH Customers	
Retail / POS CRM Managemen	t Part Accounts Pricing	Purchasing Vision Configuration
System Configuration      Security Mai	ntenance   Active Users   Vision File Transfer	
CRM Information   Customer Information   Dealer Information   Product Information   Product Information   Inventory Reason Code   Manufacturer Abbreviation   An1 - CAR   DEL - ACD   DR - DOR   DOR - DOR   CAR - CAR   CLA - CLA   CRC - CRC   ACD - ACD   Product Class   Product Class   Product Class   Product Sequencing   Product Class   Product Class   Product Types   Special Margins   UOM Titles	Line Code - Manufacturer Cross Reference Line Code AA1 Dealer Line Code CAR - Cardone Accept Cancel	

Enter the manufacturer abbreviation from the barcode file in the Line Code box, and select the abbreviation it corresponds to in the Dealer Line Code selection box. Click the "Accept" button to create the record.

You need to do this for each Manufacturer Abbreviation, even if the abbreviation matches the Line Code in the barcode file.

### Import

The Barcode Expert import process is similar to the Import UPC process.

To import the file:

**1** Go to menu 2.11.8 in the Vision Back Office.



- 2 Select item 1, Convert Barcode Expert file.
- **3** Enter 'T' at the prompt.



The program returns you to the 2.11.8 menu.

#### **4** Select menu item 2, Barcode Expert Update.

Vision updates the Barcode Expert file. This can take quite a long time. You may want to do it over the weekend, or at night.

## **On Demand Daily Combined Sales Report**

A new report has been added to help you reconcile cash and check receipts at each location.

This new report is similar to the existing EOD cash balancing report, but it also includes transactions from Customer Service Current Order form in addition to POS

To run this report, go to Vision Back Office, Menu 14.1.3. Select menu item 4, On Demand Daily Combined Sales Report.

🔜 On Demand Daily Cor	nbined Sales Report	
User: 16 AUTOSUP	05/0:	1706
***	ACCOUNTS RECEIVABLE DAILY REPORT MENU ***	
	1. Cash Receipts Journal By Batch≸	
	2. Adjustment Journal	
	3. Open Batch Listing	
	4. On Demand Daily Combined Sales Report	
	Enter Selection, 'END' or 'HELP'	
Ready	Ln 22, Col 63 NU	M

When the program asks, enter the location for which to run the report.

# **Default Credit Card Number**

You can now set up a default credit card number for each credit card type. If the default credit card number is set up and if the dealer is configured to process credit cards

manually, the order entry payment form (both in Customer Service and Retail/POS) will default the credit card number from the credit card file.

To set up the default credit card number, enter a credit card number in item 8 of Credit Card maintenance:

🔜 wIntegrate Windows Sockets: dingo.tsh.com - Open		
Ele Edit Setup Bun Help		
j 🚅 🖬 🛍 🗒 🏷 🐛 🔹 🕂 🕹 숲 폭 ೱ ೱ 🕪		
		▲
CREDIT, CARD-MAINT	The Sustems House, Inc. 0	05/10/06 16:07:50
	Credit Card Maintenance	
Credit Card Type	: DISC	
1. Description	:Discover	
2. Std Abbrev	•	
3. Process Network Ind	:	
4. Level III Accepted?	1500.00	
5. Max Trans Amt	: 1500.00	
b. Mod IV Lheck	:Y	
9 Dilt Credit Cand Num	6811888888888	
o. Drit credit card NuM.	:00110000000004	
9. Ln# Min Prefix Max	Prefix Acct No Len Purch Card	
1. 300000	700000 15	
Ln#, (S#	), (R), (DELETE), (?), (0)Accept:	
Ready		Ln 22, Col 59 NUM

# **Cash Type in General Ledger**

Vision previously used the Bank record to determine the cash general ledger number. Orders are allowed to have only one bank but may have multiple payment types. You may now use the GL Rules to determine the general ledger number. The GL Rule "Cash With Orders" is available for this purpose, and has variables of Company and Cash Type (Cash, Check and Credit card). To set up the rule, go to the Vision Configuration tab, System Configuration form, GL Accounts folder, Cash With Orders rule:

🛃 Vision Enterprise 7.4.27		
Retail / POS	CRM Part Accounts Pricing Purchas	ing Configuration
		Configuration
System Configuration Securil	y Maintenance   Active Users   Vision File Transfer	
GL Accounts     Accounts      Bottom Line Disco     Business     Cash With Orders     Core Cost of Good     Core Cost of Good     Core Cost of Good	GL Account: Cash With Orders Behaves Same As Account CO-10100-000 Bules:	Test Rules
Core Inventory  Core Purchases  Core Returned CC  Core Returned CA  Core Sales  Cost of Goods Sol  Default Variance /  Delivery Charge Ir  Disposal Fee Inco  Excise Tax Incom  FS Mileage Incom  Insurance Income  Interco Insurance  Interco Inventory  Interco Inventory  Interco Inventory  Invertory  Inventory  Inventory  Inventory  Inventory  Core Returned CC  Default Variance /  Disposal Fee Inco  Interco Inventory  Interco Inventory  Inventory	Rule         If Cash Type = "Check"         If Cash Type = "Cash" and Bank = "01001"         If Cash Type = "CreditCard"	Result            C0-10100-000         C0-10200-000           C0-10300-000
Machine Deprecia Machine Deprecia	Up Down	Accept Cancel

The variables available are Cash Type and Bank Number. Cash Type can have the values: Cash, Check and CreditCard. The bank number must be entered in full, for example: 01001.

When the rule is in place, the Cash Control Entry screen offers a choice of cash types, and generates the Cash G/L# according to the Cash with Orders rule

🛃 dingo.tsh.com - PuTT	Y		
	CASH CONTROL ENTRY	Date: 05/12/00	6 🔼
1. Co #: O1 2. Posting Date: 3. Bank No: 4. Cash Type:	GAA St. Petersburg 05/12/06 001 Bank Name: BANK 2 1-Check 2-CreditCard 3-Cash Cash G/L#: 01-10300-000	Batch #:	
5. A/R Cash to Po 6. Misc Cash to P	st.: 465.25 ost: Following are legitimate w/o codes 1. Cashdis 2. S/C W/O 3. Shortpy 4. HBWO	: :	
total cash to be	POSTED : 465.25		
Is This W	hat You Want? ( <rtn>/N): <mark>#</mark> CASH.DRIV</rtn>	'ER	

# **Do Not Display Zero Balance Invoices**

Some businesses have a large number of paid (zero-balance) AR records. These records stay on file for some time, which can result in a lot of paging when doing payment entry. The Cash Receipts entry program has been modified to not display zero balance records on the "manual" and "summary" screen for cash entry. The "simple" screen for cash entry (input type "1" – Manual) will continue to display zero balance AR records.



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